City of New Albany

Police Department

2017 Annual Report

Sergeant Ed Burton's Retirement Party held May 5, 2017
Pictured Left to Right: Sergeant Kris Daniels, Ed Burton, and Chief Greg Jones

Police Department

Dear Citizens and Visitors of New Albany,

Welcome to the New Albany Police Department's 2017 Annual Report. We believe that each of you have a right to know what type of law enforcement services and activities have occurred within New Albany and, more importantly, the resources being devoted to providing an appropriate police response to local problems and concerns.

In this report, you will find police department statistics from 2017. Also included is statistical data from previous years to reflect the way in which different categories of crime and enforcement activities have been increasing and/or decreasing from previous years. The police department reports crimes to the FBI as part of the national Uniform Crime Reporting (UCR) system. In the UCR, crimes are divided into two parts. Part I crimes which are generally thought of as more serious crimes including homicide, rape, and robbery and Part II crimes which are commonly thought of as lesser crimes.

In 2016, the police department began the process to become accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA). Accreditation through CALEA will certify that the department has instituted best practices that meet a national standard of excellence. Throughout 2017, the department devoted personnel and resources to reach the established professional standards with the focus on policy revisions.

After 30 years of police service, Sgt. Ed Burton retired. Sgt. Burton coordinated outreach programs, including our Citizen Police Academy along with the bike rodeo, neighborhood blockwatch program, chaplain program and our speed-trailer program. Sgt. Burton was highly regarded by the officers he supervised and the community members. As such, the department continued to focus on hiring personnel to minimize the impact of attrition while considering the needs of our growing city.

The men and women of the New Albany Police Department are committed to keeping pace with the community's growth while delivering services of the highest level of excellence and professionalism to all who live, work and visit the City of New Albany. We hope that you find our 2017 Annual Report interesting and informative.

If you have any questions, comments, or suggestions that could improve our annual report, please contact me via email (gjones@newalbanypolice.org), telephone (614-855-1234), or mail at 50 Village Hall Road; P.O. Box 271; New Albany, Ohio 43054.

Sincerely,

Gregory V. A. Jones
Chief of Police

CITY OF NEW ALBANY
POLICE DEPARTMENT

MISSION STATEMENT

We, the men and women of the New Albany Police Department, in partnership with the community, are committed to the prevention of crime and the protection of life and property. We are proactive in promoting, preserving, and maintaining a feeling of safety and security to all citizens and visitors. We maintain the public's trust by holding ourselves to the highest standards of excellence and professionalism in the delivery of law enforcement services. We provide a quality work environment and continually strive to develop each employee through effective training and leadership.

VISION STATEMENT

To meet the growing needs of the community, the New Albany Police Department will continue to provide the highest level of law enforcement services available through a department-wide community policing philosophy. Provision of police services will be accomplished by hiring the most qualified personnel, providing superior training to all personnel, and providing the most current equipment, technology, and facilities to provide these services.

CITY OF NEW ALBANY
POLICE DEPARTMENT

VALUES STATEMENT

We, the men and women of the New Albany Police Department, hold these values and principles to be of the utmost importance:

PROFESSIONALISM

We conduct ourselves, both on-duty and off-duty in a manner that reflects favorably on our profession and the community we serve. We take pride in our appearance and demeanor. We hold ourselves to the highest standards and will not allow friendships, prejudices, or animosities to influence our decision-making when providing law enforcement services. We continuously strive for excellence through training, education, and innovation.

INTEGRITY

We are guided by the principles of honesty and integrity in our daily lives. We constantly strive to maintain the public's trust through honesty and integrity in both words and actions.
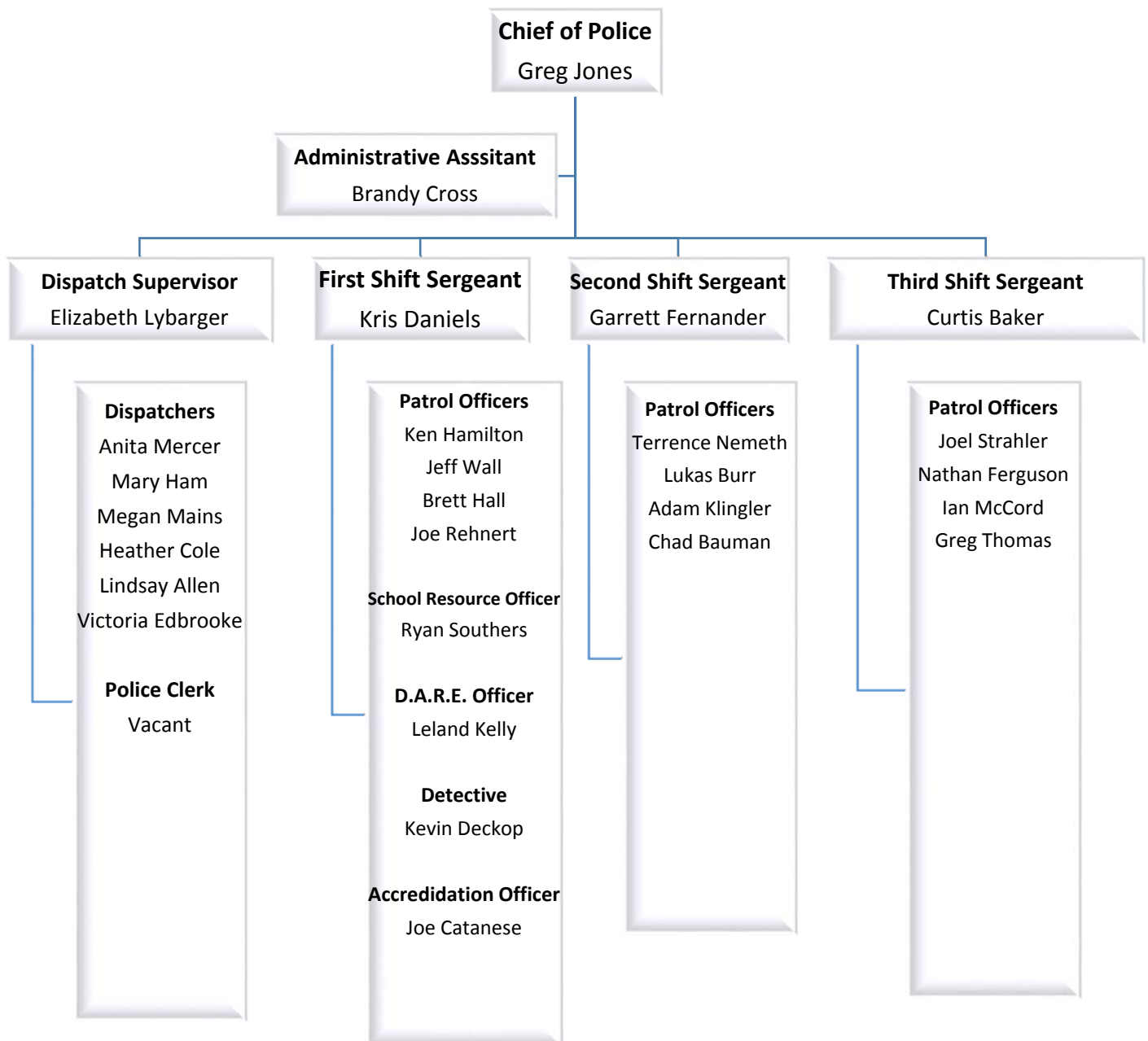
RESPECT

We treat all people with the dignity and respect they deserve. This includes the protection of individual rights while upholding the laws and ordinances of the United States of America, the State of Ohio, and the City of New Albany.

COMPASSION

We conduct all citizen contacts with courtesy and compassion. We are sensitive to the needs of others and possess empathy in dealing with individuals in their time of need.

ORGANIZATIONAL CHART

The chart represents the organizational structure of the New Albany Police Department as of December 2017. This chart depicts the current chain-of-command within the organization. The Administrative Assistant and three Sergeants report directly to the Chief of Police.

Chief of Police
Greg Jones

Administrative Asssitant
Brandy Cross

Dispatch Supervisor
Elizabeth Lybarger

First Shift Sergeant
Kris Daniels

Second Shift Sergeant
Garrett Fernander

Third Shift Sergeant
Curtis Baker

Dispatchers
Anita Mercer
Mary Ham
Megan Mains
Heather Cole
Lindsay Allen
Victoria Edbrooke

Police Clerk
Vacant

Patrol Officers
Ken Hamilton
Jeff Wall
Brett Hall
Joe Rehnert

School Resource Officer
Ryan Southers

D.A.R.E. Officer
Leland Kelly

Detective
Kevin Deckop

Accredidation Officer
Joe Catanese

Patrol Officers
Terrence Nemeth
Lukas Burr
Adam Klingler
Chad Bauman

Patrol Officers
Joel Strahler
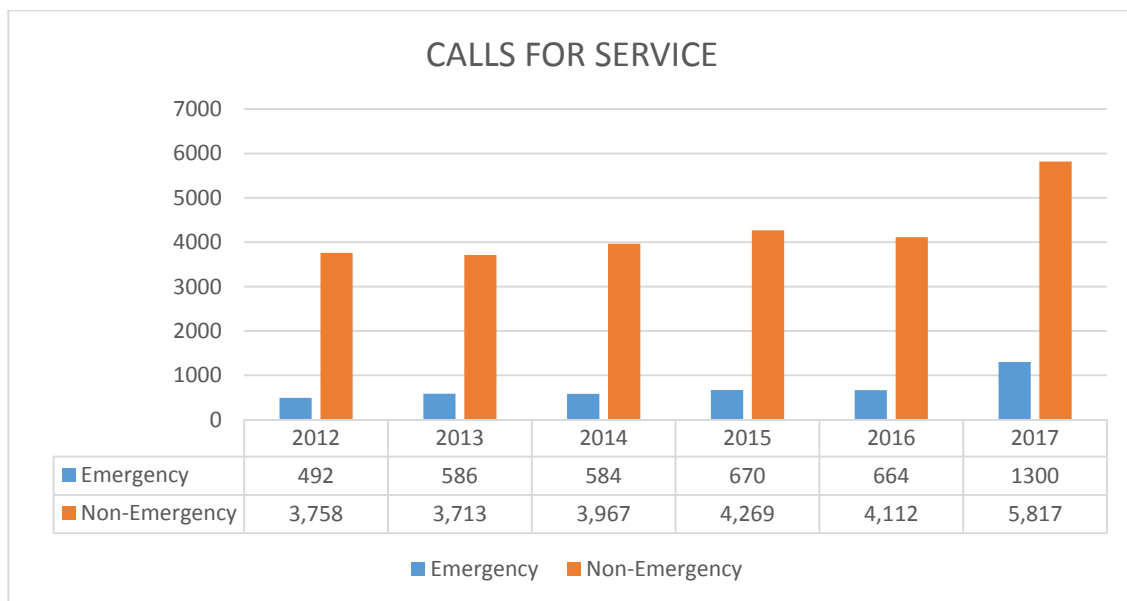Nathan Ferguson
Ian McCord
Greg Thomas

COMMUNICATIONS CENTER INFORMATION

The Communications Center currently has six (6) full time dispatchers who provide service twenty-four hours a day/seven days a week to the community.
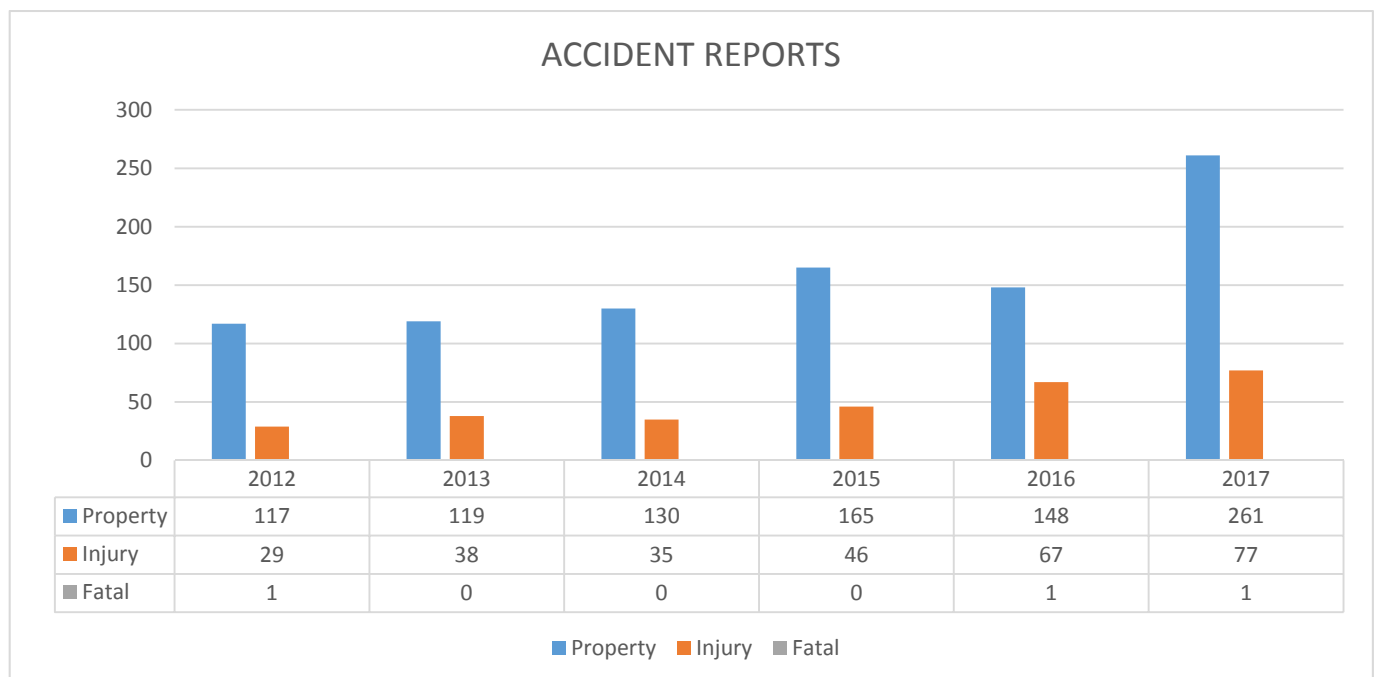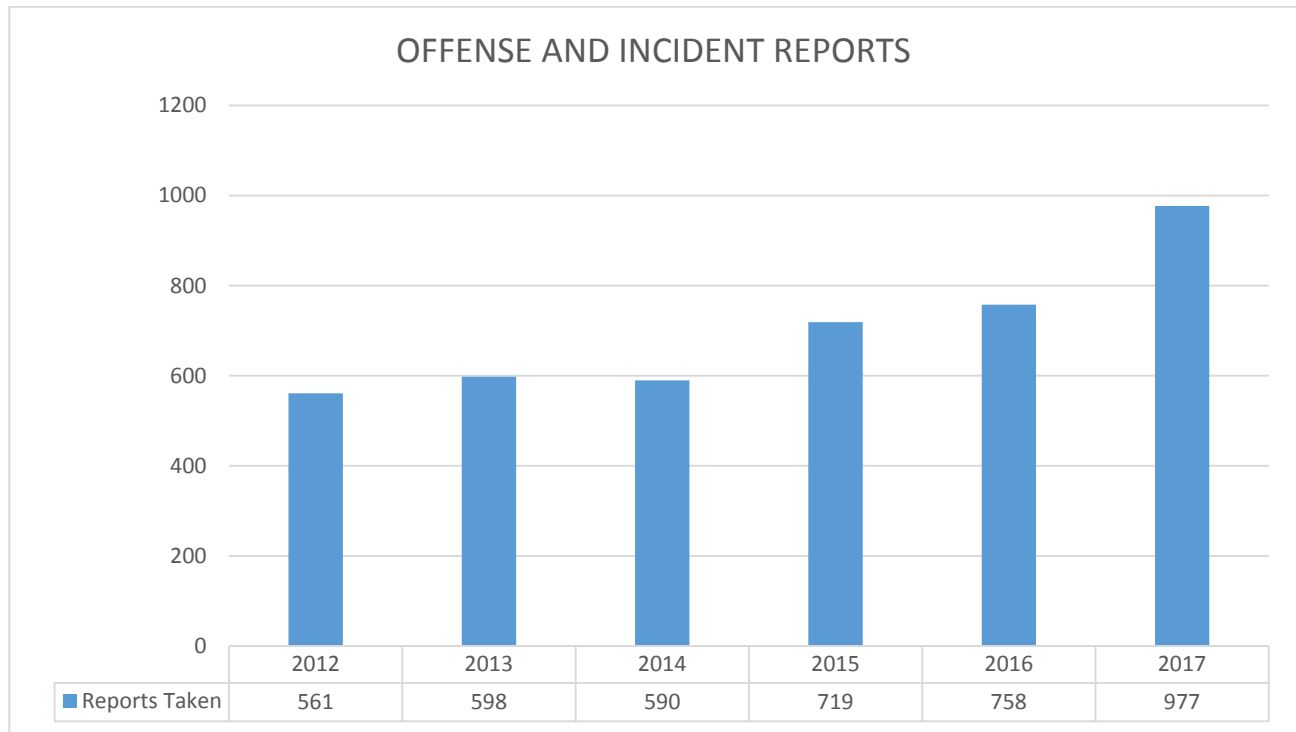

Communication Center Employees at their Annual Meeting held December 2017
Elizabeth Lybarger, Megan Mains, Heather Cole, Anita Mercer, Lindsay Allen, Victoria Edbrooke and Mary Ham

The number of calls received by the Communications Center is outlined below. Calls for service are the number of calls for assistance that were received and dispatched.

CALLS FOR SERVICE

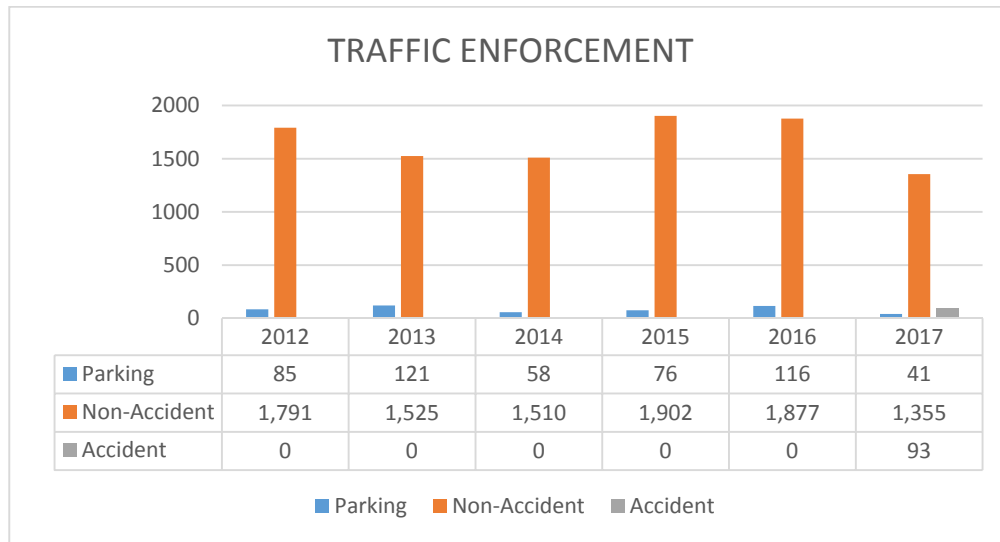|	2012	2013	2014	2015	2016	2017
Emergency	492	586	584	670	664	1300
Non-Emergency	3,758	3,713	3,967	4,269	4,112	5,817

■ Emergency ■ Non-Emergency

OFFENSE, INCIDENT AND ACCIDENT REPORTS

The New Albany Police Department takes three basic types of reports - offense reports, incident reports and traffic crash (accident) reports. An offense report is defined as a violation of the criminal code. An incident report is used to record non-criminal calls for service, such as found property and domestic disputes. An accident report is a traffic crash that is recorded on a prescribed State of Ohio form (OH-1).

OFFENSE AND INCIDENT REPORTS

	2012	2013	2014	2015	2016	2017
Reports Taken	561	598	590	719	758	977

ACCIDENT REPORTS

	2012	2013	2014	2015	2016	2017
Property	117	119	130	165	148	261
Injury	29	38	35	46	67	77
Fatal	1	0	0	0	1	1

■ Property ■ Injury ■ Fatal
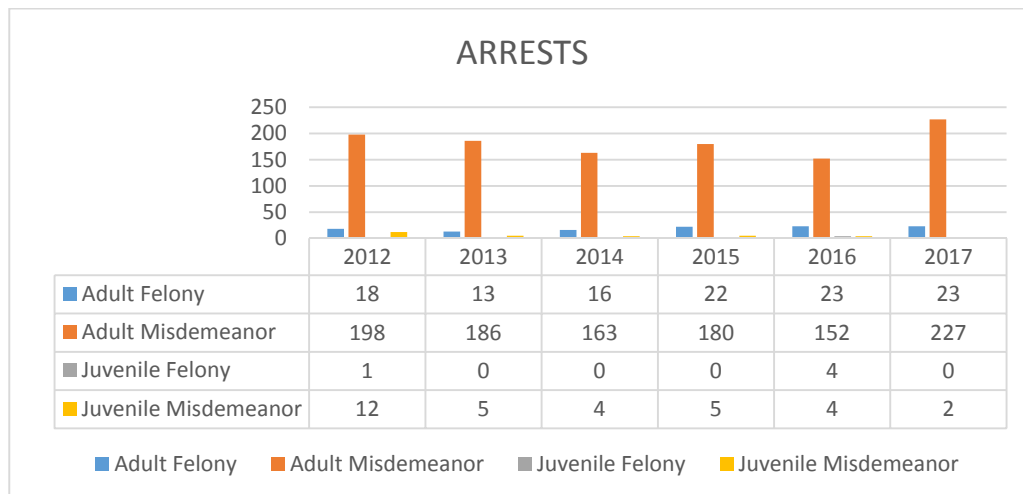
TRAFFIC ENFORCEMENT

The New Albany Police Department issues both citations and warnings to motorists who are observed violating traffic laws within New Albany. Warnings are often issued for minor moving violations, equipment violations and parking violations. When investigating traffic crashes, it is the policy of the department to issue a traffic citation(s) to the at-fault driver. A breakdown of warnings, traffic citations and parking citations is listed below.

TRAFFIC ENFORCEMENT

	2012	2013	2014	2015	2016	2017
Parking	85	121	58	76	116	41
Non-Accident	1,791	1,525	1,510	1,902	1,877	1,355
Accident	0	0	0	0	0	93

Parking ■ Non-Accident ■ Accident

The police department implemented a new records management system in 2017. The new vendor and system sorts and reports statistical data differently than the previous system. The change is why there are no statistics in the graph for crashes prior to 2017.
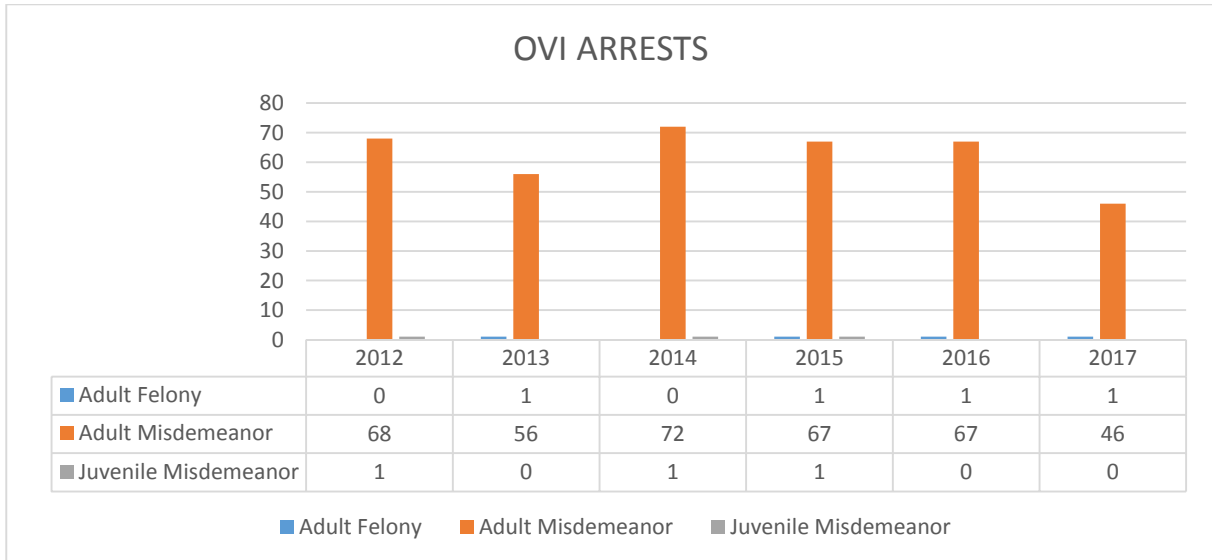
ARRESTS

The New Albany Police Department investigates criminal offenses to the fullest extent possible. When a suspect can be identified, it is our policy to file the appropriate criminal charges. Common felony arrests include Breaking and Entering, Domestic Violence, Drug Possession, OVI (3 or more priors), and Receiving Stolen Property. Common misdemeanor arrests include Assault, Driving Under Suspension, Menacing, OVI (1st or 2nd), Theft, and Drug Abuse/Paraphernalia. A breakdown of both adult and juvenile felony and misdemeanor arrests for the past several years is as follows:

ARRESTS

	2012	2013	2014	2015	2016	2017
Adult Felony	18	13	16	22	23	23
Adult Misdemeanor	198	186	163	180	152	227
Juvenile Felony	1	0	0	0	4	0
Juvenile Misdemeanor	12	5	4	5	4	2

■ Adult Felony ■ Adult Misdemeanor ■ Juvenile Felony ■ Juvenile Misdemeanor

OVI ARRESTS

In an effort to minimize the loss of property and life, the New Albany Police Department takes an aggressive stance against drunk driving. The breakdown of arrest charges for OVI (Operating a Vehicle While Under the Influence of Alcohol and/or Drug of Abuse) is as follows:

OVI ARRESTS

	2012	2013	2014	2015	2016	2017
Adult Felony	0	1	0	1	1	1
Adult Misdemeanor	68	56	72	67	67	46
Juvenile Misdemeanor	1	0	1	1	0	0

■ Adult Felony   ■ Adult Misdemeanor   ■ Juvenile Misdemeanor
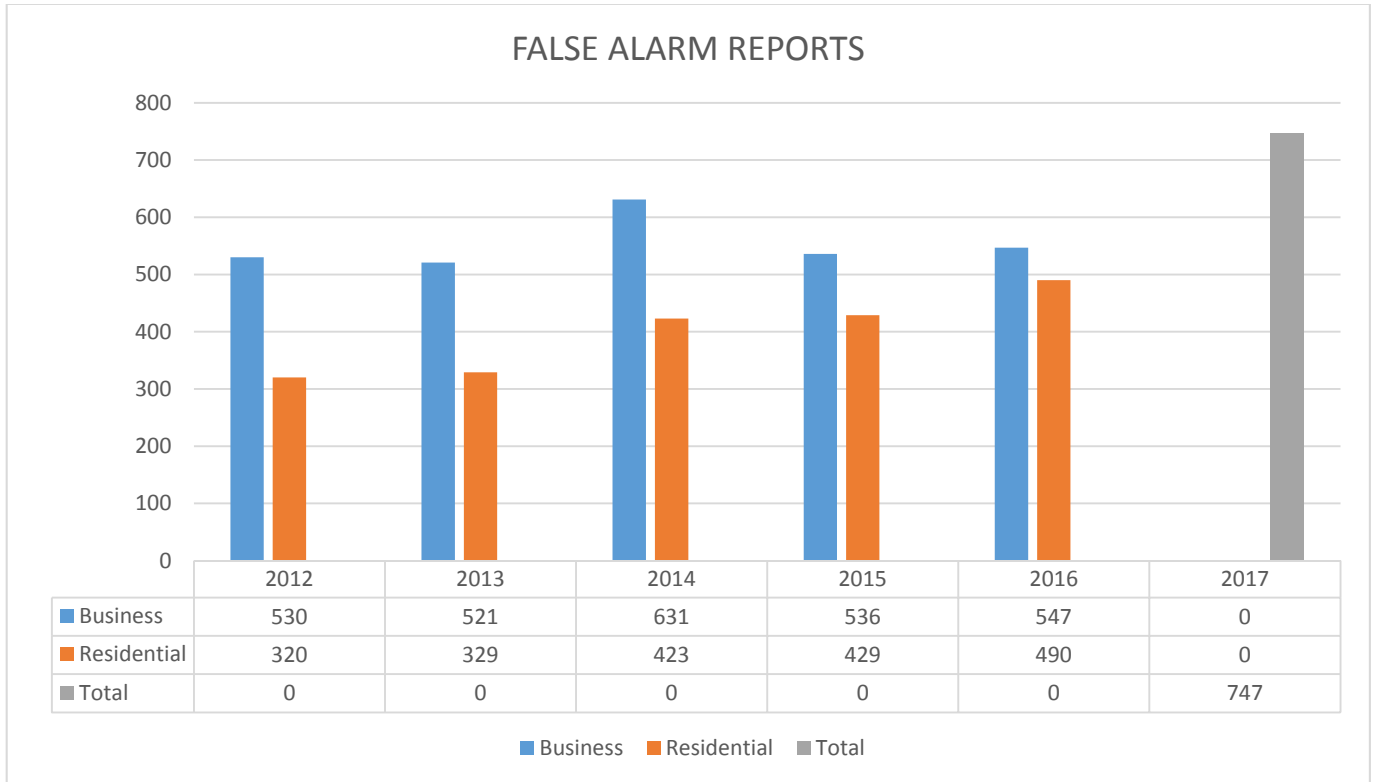
VACATION/BUSINESS CHECKS

The New Albany Police Department prides itself in providing superior law enforcement services to the community. One way we provide this service is through periodic residential vacation checks. A resident need only contact the department to request a vacation check. An officer will then provide periodic checks of the residence while the owner is out-of-town. A breakdown of vacation checks that officers completed is as follows:

VACATION/BUSINESS CHECKS

	2012	2013	2014	2015	2016	2017
Cleared	305	785	1,414	2,206	2,799	2,510
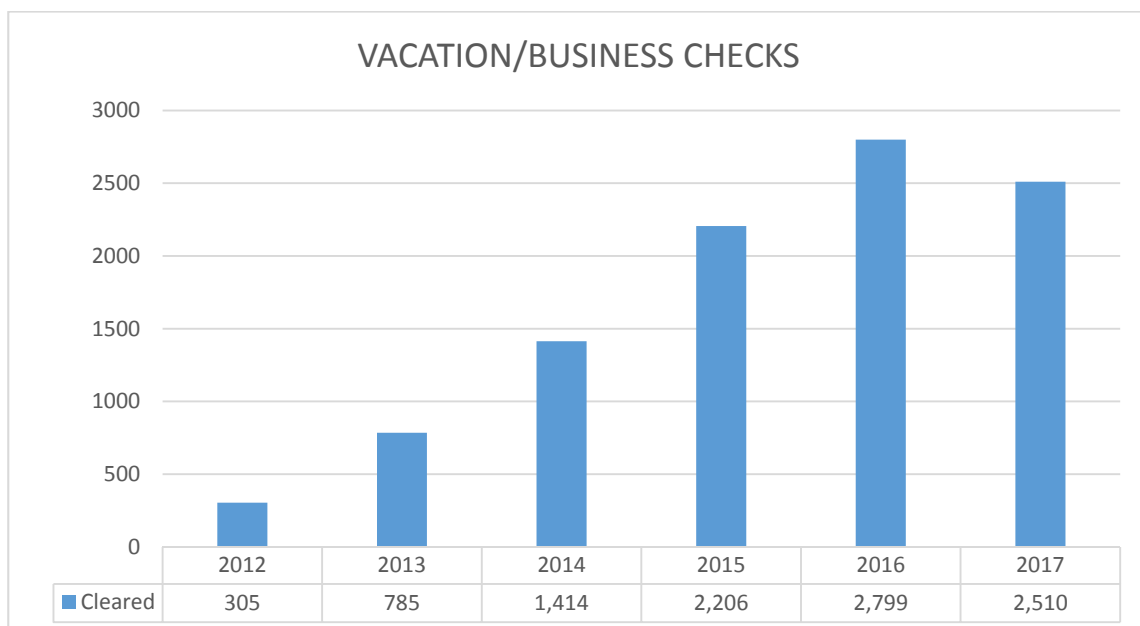
ALARMS

The New Albany Police Department responds to all residential and business alarms that are received by the communications center. Pursuant to Codified Ordinance 705.02, an alarm permit is required for each residential and business alarm located in New Albany. In an effort to prevent habitual false alarms, the city charges a fee for excessive false alarms (after three) occurrences in one calendar year. For additional information, please contact the police clerk. The breakdown of alarm runs is as follows:

FALSE ALARM REPORTS

	2012	2013	2014	2015	2016	2017
Business	530	521	631	536	547	0
Residential	320	329	423	429	490	0
Total	0	0	0	0	0	747

Business   Residential   Total

The police department implemented a new records management system in 2017. The new system does not separate business and residential alarm statistics. It only provides an overall total.

STATISTICS BY INCIDENT/OFFENSE CATEGORY

The below statistics are divided into Part I and Part II crimes. Part I is defined as index crimes, the name is used because the crimes are considered quite serious and tend to be reported more reliably than others. Part II crimes are defined as simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy, and weapons offenses.

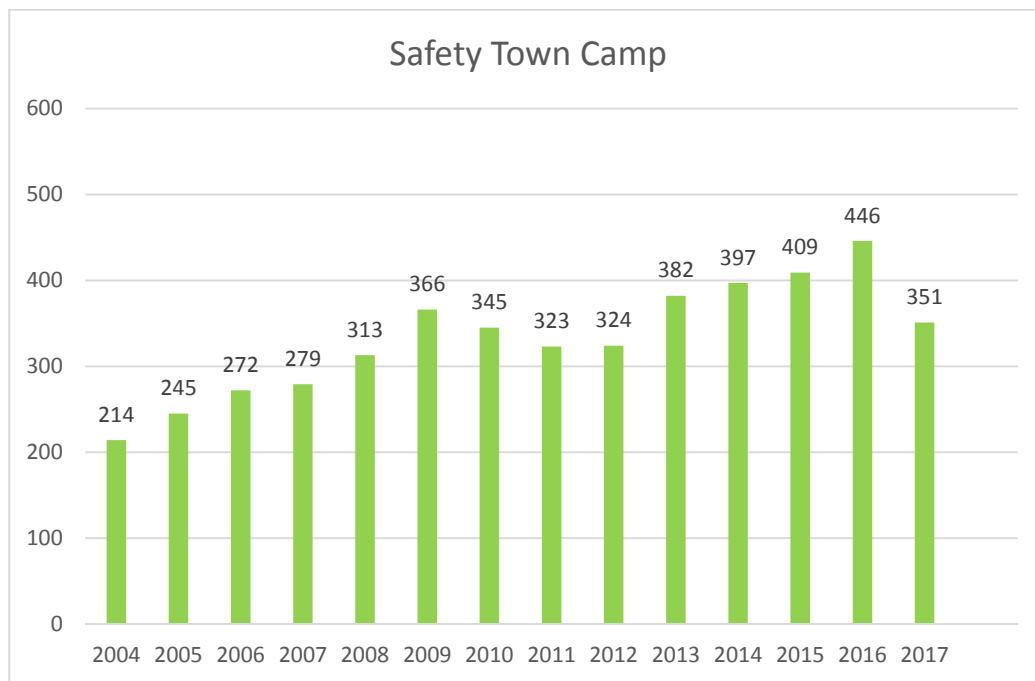Below is a breakdown of incidents and offenses reported to the department in 2017.

Year	2013	2014	2015	2016	2017	FIVE YEAR AVERAGE	TOTAL BY OFFENSE
I - ARSON	3	0	1	0	0	1	4
I - BREAKING AND ENTERING	7	9	2	1	5	5	24
I - BURGLARY	20	10	12	15	7	11	57
I - RAPE	2	1	1	3	4	2	11
I - ROBBERY	0	0	3	1	0	1	4
I - THEFT	100	111	128	155	115	122	609
I - THEFT OF MOTOR VEHICLE	2	0	5	0	0	1	7
II - ABDUCTION/KIDNAPPING	2	0	0	0	4	1	6
II - ASSAULT - SIMPLE	20	16	23	10	28	19	97
II - CRIMINAL DAMAGING	22	28	24	31	0	21	105
II - DISORDERLY CONDUCT	5	4	3	8	7	5	27
II - DOMESTIC VIOLENCE	7	7	11	7	6	8	38
II - DRUG OFFENSE	28	45	56	52	113	59	294
II - FORGERY AND COUNTERFEITING	11	10	3	8	0	6	32
II - FRAUD	53	42	75	41	28	48	239
II - LIQUOR LAWS	21	15	14	29	23	20	102
II - MISSING JUVENILE/RUNAWAY	5	1	4	1	1	2	12
II - OVI	91	114	93	67	89	91	454
II - SEX OFFENSE	0	1	1	1	1	1	4
II - STOLEN PROPERTY; RECEIVING	4	8	7	11	4	7	34
II - VANDALISM	2	6	5	4	40	11	57
II - WEAPONS	1	9	5	6	12	7	33
MISCELLEANOUS OFFENSES/INCIDENTS							
DOA	0	0	0	1	4	1	5
HUMANE DESTRUCTION OF ANIMAL	22	6	20	10	3	12	61
LOCKOUTS	250	247	253	245	187	236	1,182
PUSH BUMPER RELEASE	9	10	5	14	8	9	46
	687	700	754	721	682	709	3,544

COMMUNITY POLICING SERVICES
2017

The New Albany Police Department engages the community with a significant number of community outreach programs and educational services. Providing the highest level of police services through community partnerships is a priority for the department.

Safety Town

New Albany Safety Town's 13th year was again sold out with 351 campers graduating of which 30% were 2nd time campers in Graduate Camp. Safety Town continued to attract families from the greater Columbus area with over 40% living in surrounding communities such as Gahanna, Westerville, and Blacklick to name a few. As a result of the camp's success, the program continues to have sponsors express interest in supporting the camp. New sponsors included Ohio ENT & Allergy Physicians, AAA, and Zen Windows. In addition to continually improving our curriculum, such as adding Dr. Tammy Ott as our new author speaker on personal safety, Safety Town continues to improve the Adventureland site each year. In 2017 a fence was installed around the perimeter of Adventureland for added security. The site continues to be open to the public during the day and thus far the fence has been received well by the community. For the 2018 season plans are underway to improve landscaping, lighting and the paved roads at the site.

Safety Town Camp

Year	Campers
2004	214
2005	245
2006	272
2007	279
2008	313
2009	366
2010	345
2011	323
2012	324
2013	382
2014	397
2015	409
2016	446
2017	351

School Resource Officer and D.A.R.E.

Two New Albany Police Officers were assigned to the schools. Officer Ryan Southers is a school resource officer who works with the schools on emergency planning, training, criminal investigations and he is in the schools interacting with students and staff throughout the school year. Officer Leland Kelly is the D.A.R.E. officer who teaches 5th and 7th grade D.A.R.E. The majority of his time is spent teaching but when he is not he acts as an additional school resource officer. Officer Kelly held three D.A.R.E. graduations in 2017. Resident Stuart Pollack headed an effort to recognize Officer Kelly for his work as a D.A.R.E. officer and mentor to children. During the December graduation Officer Kelly was presented with U.S. Flags that had been flown over State House and the U.S. Capital along with proclamations from a variety of representatives including Anne Gonzales, Ohio House of Representatives and Ohio Senator Kevin Bacon.

RAD Classes

The department held Rape Aggression Defense (R.A.D.) courses in January, March and July. The R.A.D. courses included lectures, discussion and self-defense techniques suitable for women of all ages and abilities. The department offered the R.A.D. courses in an effort to prepare women to defend themselves against violent crimes.

Shop with a Cop Program

Officer Kelly volunteered again this year to participate in Pataskala Police Department's "Shop with a Cop" program. The program is funded through donations and each child was given a $200 limit to spend at Target. Twenty students participated in this year's program and were able to use $200 to buy Christmas Gifts. The officers provided the children with a police escort to and from Target. After shopping, the children were able to meet Santa.

Block Watches

The Police Department maintains several active Block Watch programs. This year the department conducted two block watches in the neighborhoods of Cedar Brook and Upper Clarenton. The highlight of each Block Watch is an annual neighborhood picnic sponsored by the Police Department. The picnics provide an opportunity for the residents and police officers to discuss neighborhood issues and concerns in an open and friendly atmosphere.

Child ID Program

The department provided the public with child IDs at four events in 2017. Child ID's were available at the Chabad Open House, Founder's Day, Touch-a-Truck and the New Albany Classic. The department made approximately 500 child identification in 2017. The child identification cards provide parents and law enforcement with crucial information should a child become lost or go missing. Having the information and photo of a missing child enables first responders to act immediately.

CPA

This year's Citizen Police Academy (CPA) class began on February 1, 2017 and concluded on April 5, 2017. This was the first jointly held academy between the cities of Gahanna and New Albany. Previously, New Albany offered a citizen police academy to its residents for the past six years. This

year's class was the largest since the program began with 30 students registering for the ten week program.

The Shoot Don't Shoot class and the live fire experience at the shooting range received the highest marks on the participants' surveys. They also indicated they would highly recommend the academy to their friends. The police department is looking forward to collaborating with the Gahanna Police Department again next year for another successful citizen police academy.

Deer Management Program

The New Albany Deer Management program ran from September 24, 2016 through February 5, 2017. Of the 99 hunters who were eligible for the program, 62% of them were active during the program season. Forty one deer were harvested during this year's program, eight more than last year. Thirty seven of the harvested deer were does and four were bucks. Three hunting zones were added this year and all of the hunting zones from last year were available in 2017. The deer management program helps to thin the deer population within the city and reduce the chances for car vs deer accidents.

A.L.i.C.E (Alert, Lockdown, Inform, Counter, Evacuate)
Officer Kelly and Officer Southers taught an A.L.i.C.E (active threat) class at several local businesses. The active threat course has gained popularity and continues to be a common request. There has been a growing demand for this type of training as more and more business become proactive in dealing with this type of threat.

Bicycle Rodeo Program

The police department held its Seventh Annual Bicycle Rodeo Event for children ages 5 through 10. This year's rodeo was held on Saturday, June 24th at the Philip Heit Center for Healthy New Albany at 150 W. Main St. The rodeo was held in conjunction with the Heit Center's Bike & Helmet Fitting event and 44 children participated. The police department partnered with Health New Albany for the "Bike Fest." In addition to the Bike Rodeo, the department assisted with helmet fittings, bike inspections and provided Child IDs to the families in attendance.

Drug Drop Box

Easy access to medications puts children and others at risk for accidental overdoses and misuse. To help reduce that risk in our community the police department has partnered with the DEA for years in hosting an annual drug take back day. The event has always been successful in removing unwanted or unused medications from people's homes. In 2017 the staff at Healthy New Albany urged the department to provide a drug drop box for the community that could be used year round.
In July of 2017 the city installed a drug drop box in the lobby of the police department. The box can be accessed 24 hours a day with no questions asked. The communities' use of the box has been much higher than anticipated. Fifty one pounds of unwanted medications had been deposited in the drug drop box and then destroyed by December 2017.

RECOGNITIONS
2017

Officer Recognition

On October 26th Officer Joe Rehnert was recognized at the Franklin County Sheriff's Office Law Enforcement Recognition Dinner. Officer Rehnert, along with nineteen other officers and deputies, received the STAR award for selflessness, teamwork, accountability and respect.

Officer Rehnert has saved two lives in less than two years by responding to calls and quickly assessing that CPR or the use of an AED was necessary. In both cases, Officer Rehnert arrived before medics, continued to administer compressions until medical personnel was on scene and was integral to the victims' full recoveries.

Ohio Collaborative

In April, Chief Greg Jones and Sergeant Garrett Fernander met with an on-site evaluator from the Ohio Collaborative Initiative. This was the last step in the application process that the department undertook in seeking credentialing through the State of Ohio. This process centered on the agency's ability to demonstrate its activities in improving police community relations within its policy and procedures as well as through programming. The New Albany Police Department has always stressed the importance of strong policies in use of force and in hiring as well as in creating opportunities for officers to interact with community members and stakeholders. The department received final certification from the Collaborative following the on-site assessment.

Dispatcher of the Year

Dispatcher Mary Ham was named dispatcher of the year for 2017. The dispatcher of the year is chosen through a voting process. This was the second year in a row that Mary received the honor. The vote was held in conjunction with the National Telecommunicator Week in April. The week is always the second week in April and it is intended to honor public safety telecommunication personnel across the country.

2017 GOALS

The New Albany Police Department sets numerous goals and objectives for the organization each year. A highlight of 2017 Goals and Objectives include the following:

Accreditation
The department focused on the revision, issuance and training of high priority and time sensitive directives as part of its accreditation self-assessment. Accreditation will greatly assist the department in the pursuit of excellence, limit liability and risk exposure, enhance accountability, improve our procedures and provide reports and analysis that will provide actionable information.

Community Communication/Engagement
The department made significant strides in engaging, informing and connecting with the community through social medial, improved public speaking and media interviews. The increased engagement allowed the department to promote its services, programs and address incidents and issues in a timely manner.

Technology
The department made significant strides in the implementation of technology that has increased the efficiency and quality of the police services provided to the community. The department upgraded its reporting software, allowing officers to document incident and offense reports on scene while having the ability to search necessary records. Not only has this reduced the use of paper, police department personnel are better able to search for records, reports, and other pertinent data vital to providing efficient law enforcement services.

Personnel Development
The department continued to focus on the police department's personnel resources to enhance their development and growth. By focusing on effective development activities, managers and leaders can tap into their employees' talents and strengths. As the city continues to develop, new opportunities will arise that may require formal education and training, job shadowing, specialty positions, projects, job rotations, and promotions. To better provide direction to personnel, the department implemented a development program and invested in a software program (known as Guardian Tracking) to better track employee performance.