

### **Community Development Department**

### MONTHLY REPORT

January 2020

# Professionalism

# Reliability Be 111S | Creativity

Service

### **Inside This Issue:**

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### News and Information January 2020

### **Fireproof**

The city of New Albany contracts with a company called Fireproof to provide the off-site storage of inactive permits and other public records. This service is necessary to comply with our records retention policy. The zoning officer completed the audit of the Fireproof records and compared it to Fireproof's own storage inventory. The audit confirmed that the department inventory is up-to-date, however a number of boxes in Fireproof's inventory that were identified do not list a department or description of the contents. The zoning officer will be working with other city departments to identify the contents of these boxes and update the Fireproof inventory with the appropriate information.

- Total boxes at Fireproof for city of New Albany: 1,781
- Total development department boxes: 1,242 (70%)
- Approximate number of development department records in storage: 10,552

### **Professional Development**

### **MORPC** Webinar

On January 9<sup>th</sup> the administrative service director, planning manager, and economic development specialist attended a webinar hosted by the Mid-Ohio Regional Planning Commission and the Mid-Ohio Development Exchange entitled "Preparing for 5G: The Next Generation of Mobile Networks." The panel of experts provided an update on the anticipated improvements of this new technology including an expanded bandwidth of 10 gigabits per second per device. They explained how 5G is expected to support applications that require real-time access to critical data with an extremely low latency. This will enable users to obtain actionable data insights from machine learning and artificial intelligence technology with greater efficiency. The speakers included Doug McCollough, Chief Information Officer for the city of Dublin; Chris Bland, Managing Partner of CEO Cell Site Capital; Brad McLean, Assistant Vice President of External Affairs for ATT; Greg Dunn, Attorney for Ice Miller; Chip Spann, Director of Engineering and Technical Services for Connected Nation; and Aaron Schill, Data & Mapping Director for MORPC.

# BOARD AND COMMISSIONS JANUARY 2020

Rocky Fork Blacklick Accord: January 15, 2020

**Applications:** 

Title: Zoning Change—Central College Dining District

**Location:** 6678 Central College Road **Applicant:** TFTFP LLC c/o Aaron Underhill

**Request:** Rezoning of .94 acres from Agricultural (AG) to Infill Planned Unit Development (I-PUD)

**Zoning:** Agricultural (AG) to Infill Planned Unit Development (I-PUD)

**Commission Action:** Denied (3-3 vote)

Planning Commission: January 22, 2020

**Applications** 

Title: Zoning Change—Beech Crossing Zoning District

Location: Generally located north of State Route 161, west of Beech Road and south of Smith's Mill Road

Applicant: MBJ Holdings LLC c/o Aaron Underhill

**Request:** Rezoning of 95.48 acres from Infill Planned Unit Development (I-PUD) and Limited General

Employment (L-GE) to Infill Planned Unit Development (I-PUD)

**Zoning:** I-PUD and L-GE to I-PUD **Commission Action:** Approved with conditions

Title: Final Development Plan—Medical Office Buildings I&II Pedestrian Skyway

**Location:** 5040 Forest Drive and 7277 Smith's Mill Road

**Applicant:** Mark A. Davis

**Request:** Final Development Plan

**Zoning:** Blacklick Trust Corp: Mixed Use Subarea 8g

**Commission Action:** Approved with conditions

**Title:** Variance—9230 Pamplin Way

**Location:** 9230 Pamplin Way **Applicant:** Muhammad Arif

**Request:** Variance

**Zoning:** Tidewater I-PUD

Commission Action: Denied

# PROJECT UPDATES JANUARY 2020

### Engage New Albany-Strategic Plan Update



# **January Strategic Plan Update**

January marks the end of the second phase of the Engage New Albany planning effort. On January 8th city staff and MKSK held the third Engage New Albany steering committee meeting at the Heit Center. The steering committee reviewed and provided feedback on the initial plan recommendations.

On January 16th city staff and MKSK held the second community workshop at the New Albany Library. In order to promote the meeting and encourage public participation, the planning team posted advertisements on various social media platforms, created a Facebook event, sent mailers to every home in the city, and included the workshop in multiple e-blasts. As a result of this outreach, 75 residents attended the meeting. MKSK presented initial strategies regarding land use, sustainability, parks and recreation, mobility, the Village Center and community well-being. Attendees were asked to review the initial strategies and provide feedback to the planning team via comment cards. After the meeting, this presentation was added to the Strategic Plan website along with a survey to provide residents an opportunity to provide additional feedback. Over 550 people (33%) have opened the link to the presentation that was distributed through an e-blast.

City staff received a proposal from TischlerBise to perform a land use based fiscal impact analysis. The purpose of the analysis is to assign a dollar amount to specific land uses in order to affirm and provide justification regarding future land use decisions. This analysis is expected to be complete in May and will be included as a component of the plan.

City staff and MKSK continued to analyze and discuss the MORPC traffic modeling results. These results are guiding the plan's thoroughfare recommendations.



2 Public Events



**105 Surveys Completed** 



**286 Website Visits in January** 2,857 website visits since launch

# PROJECT UPDATES JANUARY 2020

### **Economic Development Plan Update**

The Community Development Department prepared an RFP to update the Economic Development Plan. The Economic Development Plan was adopted in 2006 to serve as a framework and a guide for economic development activity. Every three years, the city updates the economic development marketing assessment (the most recent update was in 2019) that includes stakeholder interviews with site selectors and existing business leaders and benchmarking with other communities. The Economic Development Plan Update will complement the city's existing economic development and marketing activities focusing primarily on the relevance of the existing economic clusters (industry base) and analyzing the city's existing incentive programs and benchmarks. The Community Improvement Corporation reviewed the draft RFP and provided comments. The RFP was issued to 12 economic development firms. The plan should be complete by July 1<sup>st</sup>.

# CAPITAL IMPROVEMENT PROJECT UPDATES JANUARY 2020

Name of Project: Blacklick Creek Trunk Sewer Part 2A-2

**Construction Start Date:** May 2019

**Project Description:** This project consists of furnishing all labor, materials and equipment for the construction of approximately 10,750 linear feet of 18" through 48" gravity sewer and other related items including site work. This project will ultimately connect to manhole 26 that will be installed with the Blacklick Creek Trunk Sewer Part 2A-1. This project also includes an open-cut crossing of Babbitt Road.

**Status:** All of the construction is now substantially complete and the contractor is completing final grading and restoration activities. Final seeding will be established in the early spring. The project was successfully completed within the original construction budget and schedule.



BCTS 2A-2 Site Restoration



BCTS 2A-2 Site Restoration and Demobilization

# **Google Analytics Section**

### Site Performance

**Traffic Metrics by Page Title** - This is where you can see which pages on the site are receiving the most pageviews, how long users spend on each page, and the bounce rate.

### Traffic Metrics by Page Title

From 01/01/2020 until 01/31/2020

| Page Title   | Pageviews | Avg. Time<br>on Page | Entrances | Exits | Bounce<br>Rate (%) |
|--|-----------|----------------------|-----------|-------|--------------------|
| Display - Events  <br>Innovate New<br>Albany   New<br>Albany, Ohio                                   | 6,952     | 0:00:02              | 49        | 49    | 53.06%             |
| Innovate New<br>Albany   New<br>Albany, Ohio   | 764       | 0:01:07              | 553       | 283   | 39.60%             |
| Events Archive  <br>Innovate New<br>Albany   | 535       | 0:00:53              | 88        | 141   | 59.09%             |
| Myonexus Therapeutics: 0 to >\$200 Million in Less than Three Years   Innovate New Albany            | 416       | 0:02:56              | 266       | 269   | 70.79%             |
| Collaborate to Create: How to Get Laser Focused Using Collaborative Problem Solving Tools   Innovate | 378       | 0:01:59              | 219       | 232   | 73.06%             |

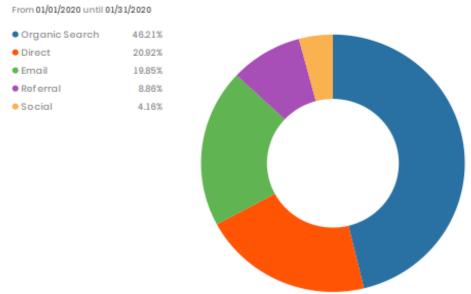
**Social Media Platforms** -This shows the importance of active and engaging social media posts. This stat will always be compared to the previous year.



**Engagement Percentage Breakdown** - Where are users coming from?

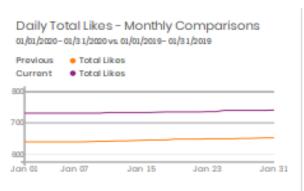
Note: Organic Search means users used a search engine and ended up on our site. Direct means they directly came to our site through typing in our URL in their browser or through browser bookmarks. Referral refers to visits that

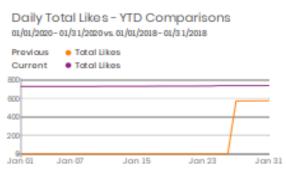
### Engaged Sessions by Channel



### Social Media Section - Facebook

Note: The below stat shows year-to-date numbers for both the year at hand and the previous year.





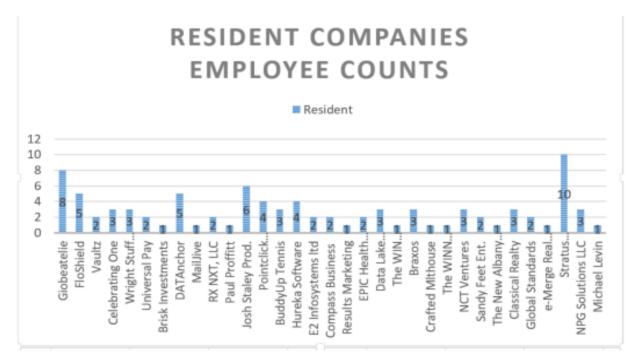
## **MailChimp Section**

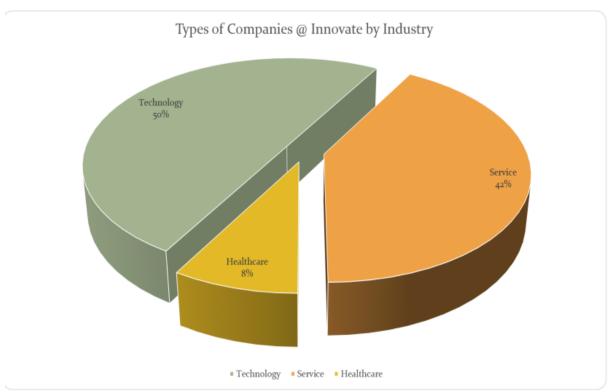
Subscribers: 2, 619 Avg. Open Rate: 17.9% Avg. Click-Thru Rate: 1.9%

Metrics by Campaign From 02/08/2020 until 02/08/2020

| Campaign  | Sent On    | Unique<br>Opens | Open Rate | Unique<br>Clicks | Click Rate |
|---|------------|-----------------|-----------|------------------|------------|
| Expert Office Hours<br>  February 7 - Don't<br>Miss   | 01/29/2020 | 305             | 11.82%    | 35               | 0.81%      |
| 01-28-20 TIGER EMAIL                                  | 01/28/2020 | 508             | 19.71%    | 110              | 2.33%      |
| Expert Office Hours<br>  February 7 -<br>Register Now | 01/22/2020 | 593             | 23.24%    | 27               | 0.67%      |
| 01-21-20 TIGER EMAIL                                  | 01/21/2020 | 512             | 19.84%    | 94               | 2.36%      |
| 01-14-20 TIGER EMAIL                                  | 01/14/2020 | 383             | 14.96%    | 107              | 2.54%      |
| 01-06-20 TIGER EMAIL                                  | 01/06/2020 | 455             | 17.98%    | 156              | 3.28%      |

### Innovate New Albany - Tenant Dashboard & Spotlight Company January 2020





# INNOVATE NEW ALBANY - TENANT DASHBOARD & SPOTLIGHT COMPANY JANUARY 2020

# Spotlight Company

January Spotlight



Compass Business Group (CBG) is an IT services company that provides a wide range of help desk and infrastructure management services to business customers at an affordable price. The services that CBG provides include: server installation, cloud deployment, anti-virus and Windows patch management. CBG's goal is to take the frustration out of managing IT, so its customers' leaders can focus on running their businesses. The Founder and President of CBG is Jake Epling.

### February Look Ahead

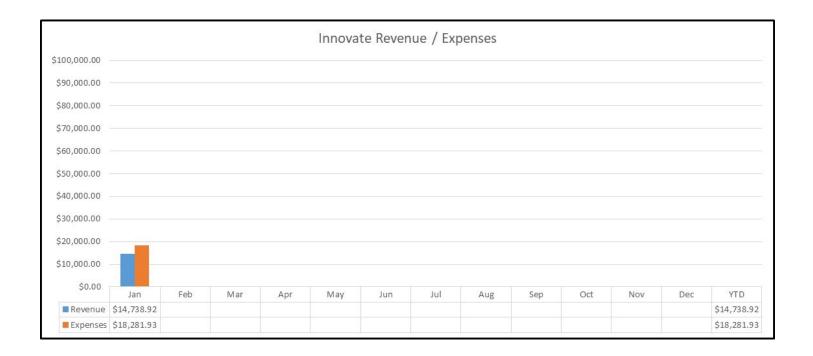
| Event Name   | Photo  | Date      | Event Type        |
|--|--|-----------|-------------------|
| Manage Your Cash or It Will<br>Manage You! 5 Techniques to<br>Build a Growing, Valuable<br>Business          | 9  | 2/5/2020  | TIGER<br>Workshop |
| Expert Office Hours  | [ DOCKNIT WIND LAW ]  ON THE PROPERTY OF THE P | 2/7/2020  | ЕОН               |
| 3 Customer Experience<br>Equations – Math You'll<br>Actually Use   |  | 2/14/2020 | TIGER Talk        |
| Titanic Syndrome Killed Many<br>Companies. Are You Next?   |  | 2/21/2020 | TIGER Talk        |
| It's Not About the Coffee:<br>Reframe It with Design<br>Thinking   | 99   | 2/26/2020 | TIGER<br>Workshop |
| Never Go With Your Gut: How<br>Pioneering Leaders Make the<br>Best Decisions and Avoid<br>Business Disasters | 9  | 2/28/2020 | TIGER Talk        |

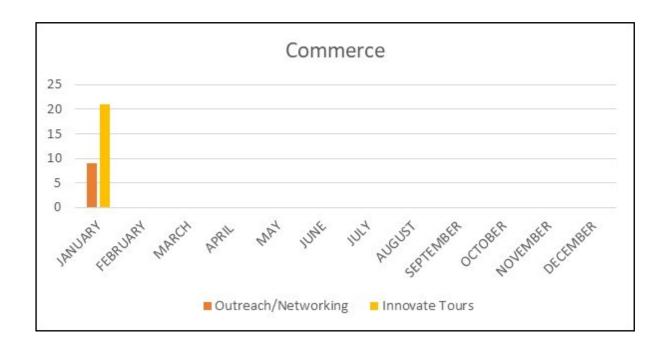
# COMPANIES BUSINESS INCUBATION INCUBATION

### March Look Ahead

| Event Name   | Photo | Date      | Event Type |
|--|-------|-----------|------------|
| Growth With Purpose: How to<br>Grow Your Business Without<br>Imploding |       | 3/6/2020  | TIGER Talk |
| Introduction to Information<br>Security for Startups                   |       | 3/13/2020 | TIGER Talk |
| Meet the Middleman<br>Revitalizing Innovation in<br>Middle America     |       | 3/20/2020 | TIGER Tale |
| Data Visualization,<br>Neuroscience, and Why It<br>Matters             |       | 3/27/2020 | TIGER Talk |

# INNOVATE NEW ALBANY-NEWS & FINANCIALS JANUARY 2020





# PLAN REVIEW JANUARY 2020

### **Engineering Plan Reviews**

There were four (4) engineering plans submitted for initial plan review in January.

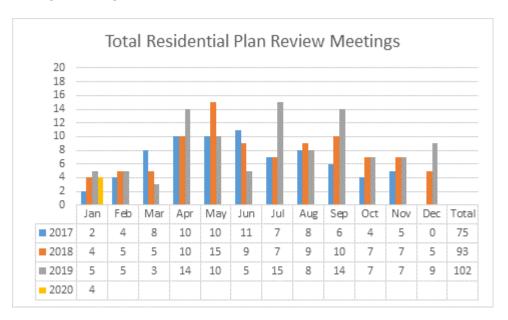
| Project Name  | Initial Submittal | <b>Comments Issued</b> | Total Review | Review Time |
|---|-------------------|------------------------|--------------|-------------|
|   | Date              | Date                   | Days         | Standard    |
| The Mill Redevelopment Private Site Improvement Plan          | January 27, 2020  | Pending                | Pending      | 18          |
| Van Trust Site J<br>Private Site Improvement<br>Plan          | January 27, 2020  | Pending                | Pending      | 18          |
| Van Trust Site J<br>Public Sanitary Sewer<br>Improvement Plan | January 31, 2020  | Pending                | Pending      | 18          |
| Barrington Daycare Private<br>Site Improvement Plan           | January 28, 2020  | Pending                | Pending      | 18          |

### **Engineering Pre-Construction Meetings**

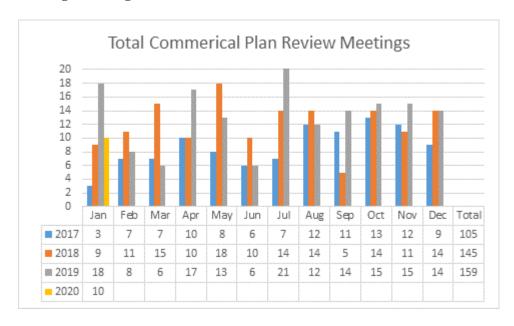
There were no pre-construction meetings in January.

# PLAN REVIEW CONTINUED JANUARY 2020

### **Residential Walk-Through Meetings**



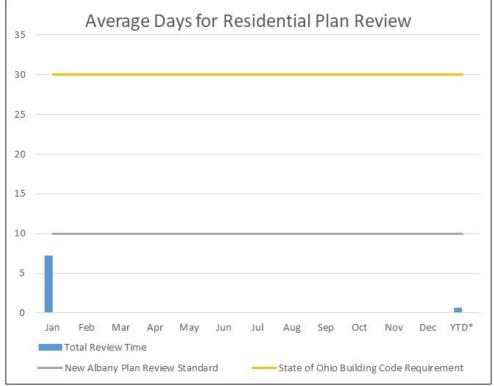
### **Commercial Walk-Through Meetings**



# PLAN REVIEW CONTINUED JANUARY 2020

### **Residential Plan Review**





\*YTD is the total from January to the end of current month

# PLAN REVIEW CONTINUED JANUARY 2020

### **Commercial Plan Review**





\*YTD is the total from January to the end of current month

# FIELD WORK AND INSPECTIONS JANUARY 2020

### **Code Enforcement Activity**

**Address:** 9200 McClellan Drive **Date of Complaint:** January 17, 2020

Complaint Description: Patio built without permit

Violations: Work without permit

Activity: Inspection completed, letter mailed, permit was submitted

Status: Open

**Address:** 6678 Central College Road **Date of Complaint:** January 13, 2020

Complaint Description: Temporary signs in right of way

Violations: None

Activity: Inspection completed, no sign present

Status: Closed

Address: 6512 Cedar Brook Drive **Date of Complaint:** January 3, 2020

Complaint Description: Chickens on property Violations: Poultry not permitted in zoning district

Activity: Letter mailed, re-inspection completed and item in compliance

Status: Closed

Address: 9230 Pamplin Way

Date of Complaint: October 24, 2019

Complaint Description: Encroachment in a preservation zone

Violations: Working without a permit, encroachment of a preservation zone

Activity: Variance denied, letter pending for remedy or appeal

Status: Open

Address: 6835 Cedar Brook Glen **Date of Complaint:** September 12, 2019

Complaint Description: Mounding added which is hampering the neighbors drainage

Violations: Undetermined

Activity: Ongoing coordination with property owner

Status: Open

# FIELD WORK AND INSPECTIONS CONTINUED JANUARY 2020

### **Code Enforcement Activity continued...**

Address: 6818 Central College Road

Date of Complaint: February 28, 2019

Complaint Description: Condition of barn

**Violations:** Accumulation of rubbish and exterior structure maintenance **Activity:** Property owner has made progress and extension granted

Status: Open

Address: 6869 Central College Road **Date of Compliant:** June 2, 2016

Complaint Description: Condition of a vacant house

Violations: Vacant structure, sanitation, swimming pools, enclosures, exterior walls, disposal of rubbish, turf

grass swards

Activity: Inspection completed, no changes

Status: On observation

Address: 10135 Johnstown Road **Date of Compliant:** February 3, 2016

Complaint Description: Multiple vehicles on the property and the welfare of the resident

**Violations:** Unsafe structure, unsafe equipment, parking limitations, sanitation, accessory structures, motor vehicles, glazing, window and door frames, protective treatment, structural members, exterior walls, roofs and drainage, stairs and walking surfaces, accumulation of rubbish or garbage, plumbing system hazards, prohibiting outdoor storage and accumulation, heating facilities required, mechanical appliances, residential occupancy

Activity: Inspection completed, no changes

Status: On observation

**Address:** 7010 Lambton Park Road **Date of Compliant:** November 18, 2015

Complaint Description: Fence not built around a pool

Violation: Pool fence

Activity: Fence permit approved, pending installation

Status: Open

### Village Center

Name of Project: Blue Horseshoe Partners Owner Improvements

Location: 24 E. Main St. Square Footage: 3,990 Start Date: May 2019

Estimated Completion: Pending tenant commitment

Building Permit Status: Exterior improvements including new windows, new siding, and cupola

Name of Project: All About Kids Daycare

Location: 96 N. High St. Square Footage: 22,051 Start Date: Fall 2019

**Estimated Completion:** Summer 2020

**Building Permit Status:** Footing and foundations

Name of Project: United Methodist Church Expansion

**Location:** 20 Third St. **Square Footage:** 24,727 **Start Date:** Fall 2019

**Estimated Completion:** Winter 2020

Building Permit Status: Footing and foundations

Name of Project: The Mill Redevelopment Location: 65 W. Dublin Granville Rd

**Square Footage:** 6,690 **Start Date:** Winter 2020

**Estimated Completion:** Fall 2020

**Building Permit Status:** Footing and foundations



All About Kids Daycare



United Methodist Church Expansion

### **Innovation Campus Way Corridor**

Name of Project: Alene Candles

Location: 9485 Innovation Campus Way

**Square Footage:** 278,950 **Start Date:** September 2019

Estimated Completion: Spring 2020
Building Permit Status: Shell construction

Name of Project: VeePak Expansion Location: 9040 Smith's Mill Rd.

**Square Footage:** 174,360 **Start Date:** Summer 2018

**Estimated Completion:** Spring 2020

Building Permit Status: Building permit approval

Name of Project: Montauk Innovations, LLC

Location: 1101 Beech Rd Square Footage: 281,792 Start Date: March 2019

**Estimated Completion:** Fall 2020

Building Permit Status: Building shell and roof construction through rough framing

Name of Project: Sidecat, LLC—NAO3 Building 2

Location: 1500 Beech Rd Square Footage: 518,184 Start Date: March 2019

**Estimated Completion:** Spring 2021

Building Permit Status: Footing and foundations with underground MEP, structural steel and precast



Alene Candles

### Innovation Campus Way Corridor continued...

Name of Project: Axium Building 3 Location: 9043 Smith's Mill Rd

**Square Footage:** 97,056 **Start Date:** December 2019

**Estimated Completion:** Summer 2020

Building Permit Status: Footing and foundations with underground electrical

Name of Project: Montauk Innovations, LLC Building II

Location: 1101 Beech Rd Square Footage: 281,792 Start Date: January 2020

**Estimated Completion:** Spring 20201

Building Permit Status: Footing and foundations with underground services



Axium II Expansion

### Forest Dr./Walton Parkway Corridor

Name of Project: Canine Companion Campus

Location: 7480 New Albany Condit Rd.

Square Footage: 54,289 Start Date: February 2018 Estimated Completion: Fall 2019

Building Permit Status: Full approval for all three buildings

Name of Project: Pharmaforce Expansion Location: 6610 New Albany Rd East

**Square Footage:** 178,302 **Start Date:** June 2018

**Estimated Completion:** August 2021

Building Permit Status: Rough framing through rough-in MEPs



**Canine Companions** 



Pharmaforce Expansion

### **Projects on Partial Occupancy**

Name of Project: Axium II

Location: 8640 Innovation Campus Way

Expiration Date: April 27, 2020

Name of Project: Axium II Expansion Location: 8640 Innovation Campus Way

Expiration Date: March 13, 2020

Name of Project: Feazel Roofing Location: 7895 Walton Parkway Expiration Date: April 17, 2020

Name of Project: New Albany Health Campus

**Location:** 7320 Smith's Mill Rd. **Expiration Date:** April 28, 2020

Name of Project: Northeast 302

Location: 9750 Innovation Campus Way

**Expiration Date:** May 27, 2020

Name of Project: Owner Improvements

**Location:** 15 S. High St. **Expiration Date:** July 7, 2020

Name of Project: Sidecat, LLC-NAO 1 & 2 Building 1

Location: 1500 Beech Rd.

Expiration Date: February 14, 2020; March 2, 2020; March 6, 2020; March 27, 2020; June 3, 2020

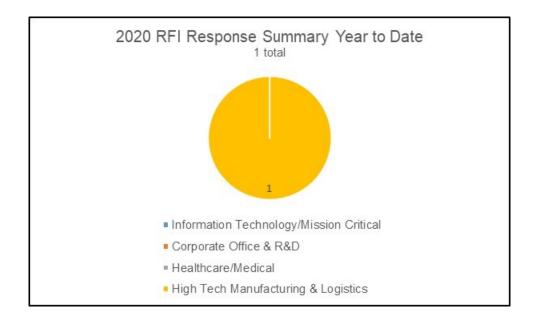




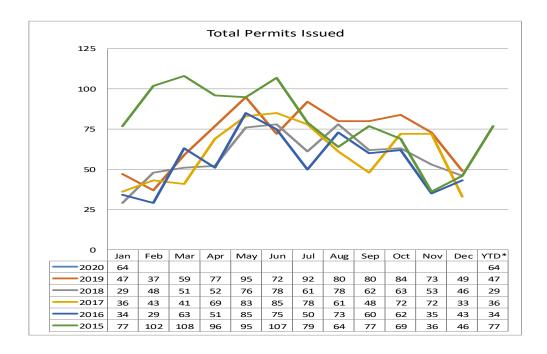


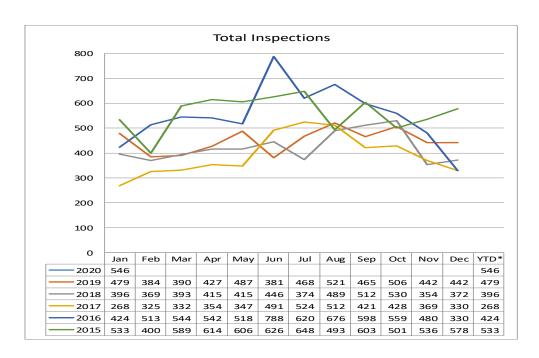
Axium 2 Axium 2 Expansion Northeast 302

# ECONOMIC DEVELOPMENT STATISTICS JANUARY 2020

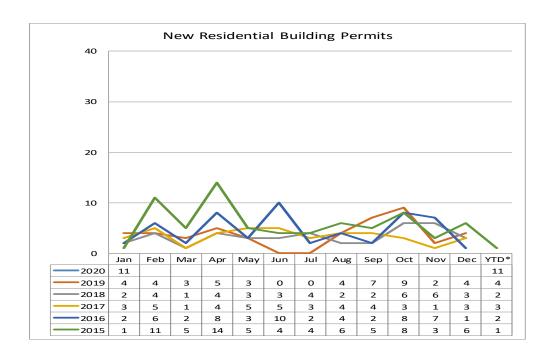


# BUILDING AND ZONING STATISTICS JANUARY 2020





# RESIDENTIAL BUILDING STATISTICS JANUARY 2020



| Subdivision Summary       |            |            |                |  |
|---------------------------|------------|------------|----------------|--|
| Subdivision               | Total lots | Built lots | Available lots |  |
| Courtyard at New Albany   | 105        | 28         | 77             |  |
| Nottingham Trace          | 240        | 17         | 223            |  |
| NACC 28 (Ebrington)       | 66         | 23         | 43             |  |
| NACC 29 (Oxford)          | 30         | 18         | 12             |  |
| Millbrook                 | 30         | 30         | 0              |  |
| NACC 22                   | 43         | 38         | 5              |  |
| Hawksmoor                 | 16         | 10         | 6              |  |
| NA Links 13-1             | 19         | 18         | 1              |  |
| NACC 20-3                 | 23         | 19         | 4              |  |
| NACC 24                   | 28         | 25         | 3              |  |
| NACC 11/11a               | 102        | 99         | 3              |  |
| NACC 26 (Highgrove Farms) | 8          | 6          | 2              |  |
| NACC 5a/c                 | 35         | 33         | 2              |  |
| Balfour Green             | 2          | 1          | 1              |  |
| Crescent Pond             | 3          | 2          | 1              |  |
| NACC 14                   | 50         | 49         | 1              |  |
| NACC 15aa                 | 8          | 7          | 1              |  |
| NACC 15e                  | 23         | 22         | 1              |  |
| NACC 18 (Edgemont)        | 3          | 2          | 1              |  |
| NACC 25-2 (Highgrove)     | 9          | 8          | 1              |  |
| NACC 27 (Straits Farm)    | 51         | 50         | 1              |  |
| NACC 6                    | 115        | 114        | 1              |  |
| The Grange                | 2          | 1          | 1              |  |

<sup>\*</sup>YTD is the total from January to the end of current month

# COMMERCIAL BUILDING STATISTICS JANUARY 2020

