Public Service Department
MONTHLY REPORT
May 2019

Professionalism
Integrity
Reliability
Quality
Pride

Inside This Issue:
Department Highlights 2
Project Planning Updates 3
City Construction Projects 4
Public Service Projects 5
Requests for Service Statistics 6
Seasonal Statistics 7
New Albany Smart Ride 8
New City Forester
The city is pleased to welcome Marylou Bohannon to the staff of the public service department serving as our new City Forester. Marylou resides in Pickerington, Ohio and received a Bachelor of Science degree in Zoology and Wildlife Science from The Ohio State University in May of 2013. Marylou is currently working on a Master of Public Administration degree from Franklin University. Marylou previously worked at the City of Columbus in the division of Recreation and Parks-Urban Forestry. Marylou has a variety of experience in arborist activity, community outreach/educational demonstrations and ArcGIS mapping of street tree infrastructure. The department is excited to have Marylou on staff and believe she will make a great team member at all levels within our city organization. Marylou began her employment on May 28, 2019.

iReportSource
Staff from the public service, administration and finance departments met with Drew Stone from iReportSource to view a software program that offers help managing incidents in the workplace. The founder of iReportSource is Christi Brown. While running her own Third Party Administrator (TPA) consulting, she saw first hand how difficult it was for clients to manage their own safety programs. Clients struggled to implement a successful safety management program due to the use of paper-based processes, excel and email. After review of the software, it was determined that the city would wait until the Tyler Technology Work Order System is implemented in the public service department before considering the iReportSource system.

Public Service Department Staff receives compliments
The public service department received a compliment from a resident for operating the street sweeper in the Middle Aspen Wall area. The street sweeper picked up leaves and debris before several neighborhood graduation parties took place.

Professional Development
Staff members Steve Kidwell, Carl McNeal, Chase Loughman and Tyler Ashcraft attended the Ohio Rural Water Ductile Iron Pipe Facility Tour & Workshop in Coshocton, OH.

Staff members Andrew Love, Chad Smith, Ian Hurst, Tyler Ashcraft, Chase Loughman and Jerry Smith attended the ODOT LTAP Training, “Work Zone Traffic Control & Safety” in Columbus, OH.

Fleet Supervisor Eric Umbleby attended the MAPS Seminar Training, “Mastering a Multigenerational Mindset” at The Ohio State University.

Administrative Assistant Malinda Yarnell attended the MAPS Seminar Training, “Managerial Writing for Results” at The Ohio State University.

Maintenance Worker Carl McNeal attended two different Ohio BWC trainings. Job Safety Analysis and Measuring Safety.
Franklin Soil and Water Conservation District - Tree Planting Survey
Last year, New Albany served as a community host in support of a tree planting survey which was conducted with city residents. Working with a graduate student from OSU, staff from Franklin Soil and Water Conservation District (FSWCD) helped develop a list of survey questions designed to assess homeowners general knowledge about stormwater and experience with planting trees. The overall goal was to gather information from the survey to then help develop a good strategy for encouraging residents to plant more trees. The pilot study in New Albany included approximately 300-400 neighborhood residents who were asked to participate in the stormwater tree planting survey. A portion of the New Albany Links subdivision, was identified as the pilot neighborhood.

Recently, the results of the Tree Planting Survey was shared with staff from the public service department. The first recommendation coming from the study is to utilize a collaborative effort with local HOAs to help promote the planting of trees that are beneficial for stormwater management. The second recommendation is to promote tree/shrub placement or species strategies that take up the minimum space possible while maintaining stormwater benefits. The final suggestion was to develop a program to assist (particularly older) residents in removing debris left over from planting (i.e. excess soil). This could reduce uncertainty about what to do with the debris and the effort involved particularly for those who are less physically able.
City 2019 Sidewalk Improvement Project
- Decker Construction was the low bid contractor for performing sidewalk replacement as part of the city street improvement project at a cost of $87,346.25.
- Upper Fenway and Sudbrook Square are planned for improvement work.
- Sidewalk improvements will begin in July and be completed by September.

2019 City Street Improvement Project
- The low bidder for the construction contract is Decker Construction at a base bid price of $704,899.17.
- Work includes ADA curb ramp improvements, pavement overlay, curb repair and crack sealing.
- Construction schedule is June 24, 2019 to September 30, 2019.

2019 Microsurfacing Projects
- Using ODOT Cooperative Purchasing Program a construction contract was awarded to the Strawser Construction Company for $196,073.64.
- Work includes the application of microsurface treatment to sections of Dublin-Granville Rd. and Central College Rd.
- Work will be performed in mid-July this summer.
Roadside Mowing
The public service department is responsible for the maintenance of roadsides along highways and arterial collectors within the community. This consists of mowing grass from the edge of the road to the ditch line or city right-of-way line. Mowing crews are also responsible for trimming grass and vegetation around guardrails, bridges and traffic signs. Routine mowing maintains the community’s appearance, provides positive drainage and reduces animal and insect habitation along the road.

Inspection of Sanitary and Storm Lines
Maintenance Workers Carl McNeal and Chase Loughman are using a CCTV inspection camera to inspect sanitary and storm lines within the city. Public service employees utilize this equipment to record and evaluate the condition of sewer lines looking for deficiencies or concerns before they become a serious problem.

The Dr. Glyde A. Marsh Founders Day Parade
The Dr. Glyde A. Marsh New Albany Founders Day parade kicked off at 11 a.m. As part of the EPA storm-water requirements, Franklin County’s Pick Up Poop (PUP) program encourages residents to clean up after their pets to protect waterways and promote a healthy community. The public service department and service mascot, Stella, along with the New Albany High School Kiwanis Key Club participated and distributed stormwater information to residents.

City Beautification
Flower baskets from Bildsten Landscape Service were hung throughout the city to beautify the intersections within the Village Center. The flowers are grown off-site, then assembled into the city baskets. The flowers will be watered three times a week from June through the end of September. The flower baskets add character and provide aesthetic beauty to our city.
SEASONAL STATISTICS
May 2019

Grounds Maintenance

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>May</td>
<td>188</td>
<td>190</td>
<td>106</td>
<td>188</td>
</tr>
<tr>
<td>June</td>
<td>374</td>
<td>399</td>
<td>274</td>
<td>374</td>
</tr>
<tr>
<td>July</td>
<td>399</td>
<td>147</td>
<td>465</td>
<td>399</td>
</tr>
<tr>
<td>Aug</td>
<td>211</td>
<td>211</td>
<td>387</td>
<td>211</td>
</tr>
<tr>
<td>Sept</td>
<td>220</td>
<td>220</td>
<td>48</td>
<td>220</td>
</tr>
<tr>
<td>Oct</td>
<td></td>
<td></td>
<td>76</td>
<td>190</td>
</tr>
<tr>
<td>YTD</td>
<td></td>
<td></td>
<td>106</td>
<td></td>
</tr>
</tbody>
</table>

Roadside Mowing

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
<th>YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>May</td>
<td>300</td>
<td>216</td>
<td>425</td>
<td>300</td>
</tr>
<tr>
<td>June</td>
<td>339</td>
<td>339</td>
<td>360</td>
<td>339</td>
</tr>
<tr>
<td>July</td>
<td>248</td>
<td>248</td>
<td>203</td>
<td>248</td>
</tr>
<tr>
<td>Aug</td>
<td>308</td>
<td>308</td>
<td>162</td>
<td>308</td>
</tr>
<tr>
<td>Sept</td>
<td>175</td>
<td>175</td>
<td>200</td>
<td>175</td>
</tr>
<tr>
<td>Oct</td>
<td>211</td>
<td>211</td>
<td>99</td>
<td>211</td>
</tr>
<tr>
<td>YTD</td>
<td>216</td>
<td>216</td>
<td>425</td>
<td></td>
</tr>
</tbody>
</table>
New Albany Smart Ride

May 2019

Total Passengers

Average Passengers per day