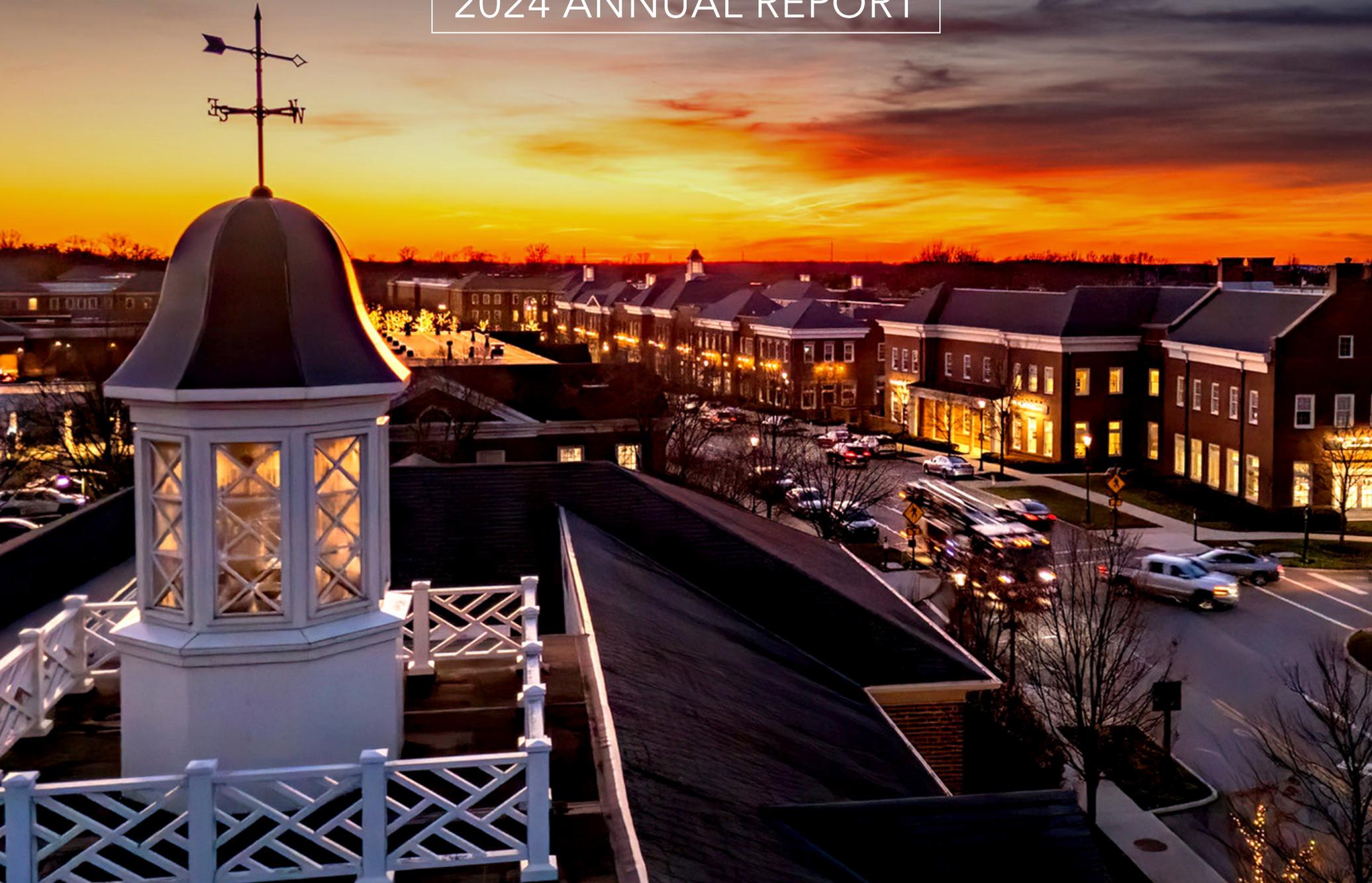


≡ NEW ALBANY ≡

2024 ANNUAL REPORT





New Albany *at a glance*

Tree City USA Community with 25,000 street trees

Population estimate — 11,354*

Square miles — 21.9 (approximately 14,000 acres)

Number of homes — 3,842

Residential units per acre — 0.27

Lane miles of roadway — 302

Miles of water — 113

Miles of storm sewer — 115

Miles of sanitary sewer lines — 101

Miles of leisure trail — 80+

Median household income — \$200,001*

High school grad — 98.4%*

College grad — 79.4%*

New Albany International Business Park

- 9,000-plus acres, 36 million square feet of commercial space, 26,000 employees, \$47 billion in private investment

*Source: ESRI



@newalbanyohio





Message from City Council

As we reflect on all that the New Albany community has accomplished together in 2024, there is much to celebrate. New Albany City Council is proud to look back on our shared achievements and the progress made toward our organizational goals. These goals have been pivotal in shaping our decisions and driving the initiatives that have taken place throughout the year.

Organizational Goal #1 - Invest in projects and programs that enhance quality of life

New Albany continues to invest in community amenities that enrich daily life. This year, we opened the second phase of Taylor Farm Park, featuring a restroom facility, completed walking trails, eco-friendly parking, and pedestrian bridges connecting to our leisure trail system. Other highlights include a new playground at Windsor Park and continued planning for Rose Run Phase II, which will feature a Veterans Memorial and expanded green spaces.

Community events like Juneteenth, Diwali, Souper Supper, free summer concerts, and New Albany 101 continued to bring people together. We expanded sustainability efforts with pumpkin composting, hazardous waste collection, and recycling programs, reducing landfill contributions. Our food compost program, boosted by a new drop-off location at Taylor Farm Park, collected over 55,000 pounds of food waste in 2024.

Organizational Goal #2 - Invest in infrastructure that encourages private development

Approximately 80% of the City’s general fund comes from income taxes paid by those working in New Albany. Recognizing the vital link between private development and our ability to provide essential City services, we celebrated the opening of new additions to the New Albany International Business Park, including Amgen, PPG Advanced Surface Technologies, and Columbus State’s Accelerated Training Center. Healthcare expansions like Mount Carmel’s new emergency department and a forthcoming Nationwide Children’s facility will serve our growing population.

One of our most significant infrastructure accomplishments in 2024 was the substantial progress made in the Silicon Heartland. This included the construction of new roads, road widening, the addition of a new water tower, as well as the installation of water/sewer lines and landscaping. By year’s

end, we had completed nearly 80% of the infrastructure work related to the Intel project. Strategic infrastructure investments elsewhere in the city are paving the way for additional growth and accessibility. This past year’s completion of the US-62/SR-161 interchange and the launch of the Market Street extension project will continue to improve connectivity.



New Albany City Council

Organizational Goal #3 - Pursue continual service and operations improvements

In 2024, we doubled the scope of our annual Street Improvement Program, using pavement evaluation technology to promote cost-effective maintenance. We also expanded Geographic Information System (GIS) tracking for services like leaf collection and snow removal, improving efficiency. Our revamped City website (newalbanyohio.org) now offers enhanced access to GIS maps and tools, including cases under review by our boards and commissions.

In the realm of public safety, the New Albany Police Department earned national and international recognition for its work with the Central Ohio and Federal Internet Crimes Against Children Task Forces. Building trust and strengthening bonds with the community remain top priorities through programs like the Citizen Police Academy, Cops and Bobbers, Safety Town, and the Holiday Toy Drive.

Organizational Goal #4 - Maintain excellent stewardship of public funds

Our commitment to financial excellence has been recognized through various accolades, including the Certificate of Achievement for Excellence in Financial Reporting and the Distinguished Budget Award from the Government Finance Officers Association (GFOA). New Albany received the 2024 cashvest® 90+ Award and a clean audit from the Ohio Auditor of State. We are proud

of our Aaa rating from Moody’s and AAA rating from Standard & Poor’s, reflecting our strong fiscal responsibility.

Organizational Goal #5 - Invest in the professional development and well-being of our workforce

As our community continues to grow, so does the need to expand our organization to effectively serve our residents. We’re proud that the City of New Albany has become a sought-after destination for top talent in central Ohio, maintaining a turnover rate of less than 10%. Our leadership remains committed to investing in the professional development of our staff, recognizing its direct impact on service quality and residents’ quality of life.

As we prepare for the challenges and opportunities ahead in 2025, we want to express our gratitude for your ongoing support. New Albany City Council remains committed to serving you and deeply values the collaborative spirit that makes our community so exceptional.



City Council



Sloan Spalding



Marlene Brisk



Mike Durik



Chip Fellows



Kasey Kist



Matt Shull



Andrea Wilttrout

SLOAN SPALDING, MAYOR

mayor@newalbanyohio.org; voicemail: 614-939-4019

Sloan and his wife Jennifer have been New Albany residents since 2002 and are the proud parents of three boys. The Spalding family is very active in New Albany High School sports, charity walks and runs, community events, the New Albany Symphony, and Pelotonia. Sloan was elected mayor in 2015, 2019 and 2023 after having been elected twice to City Council. Prior to being elected to Council, Sloan served New Albany on the Personnel Appeals Board, Planning Commission, and was the Chair of the 2009 Charter Review Commission. He currently serves as vice chair of MORPC's Regional Policy Roundtable. Before he moved to Ohio, Sloan was commissioned as an Officer in the United States Army and served in the Utah Army National Guard.

MARLENE BRISK

mbrisk@newalbanyohio.org; voicemail: 614-939-4021

Marlene and her late husband Jim, who passed away in 2022,

moved to New Albany in 2004. Their three daughters are all graduates of New Albany High School. Marlene served on the New Albany Board of Zoning Appeals from 2010-2014 and on the Steering Committee to the Western Licking County Accord from 2015-2017. In 2014, she was the first woman appointed to the New Albany Planning Commission, where she served until becoming a member of City Council in 2016. As a member of City Council, Marlene has served as liaison to the Planning Commission, Board of Zoning Appeals and to the New Albany-Plain Local School District. She is currently the Council liaison to the Inclusion, Diversity & Equity Action (IDEA) Implementation Panel and to the Architectural Review Board. She is a member of the Community Grants Subcommittee and also serves on the Healthy New Albany Steering Committee, the New Albany Bridges Steering Committee, and Community Improvement Corporation.

MIKE DURIK

mdurik@newalbanyohio.org; voicemail: 614-939-4022

Mike has lived in New Albany since 1993 and has two adult children plus two grandchildren. He has served on City Council since 2017 and is currently Council liaison to Plain Township. Prior to that, Mike served on several boards and commissions, including the Economic Development Commission, Zoning Appeals Board, Architectural Review Board, Planning Commission, and the steering committee for the Western Licking County Accord. In addition, Mike has served on the boards of the New Albany Chamber of Commerce and Healthy New Albany.

CHIP FELLOWS

cfellows@newalbanyohio.org; voicemail: 614-939-4023

Chip and his wife Teresa are proud New Albany residents. He has lived in New Albany since 2001 and has two daughters, Maddie and Anna. Chip has served on City Council since 2006. During his tenure, he has been Council liaison to the New

Albany-Plain Local School District, Board of Zoning Appeals, Charter Review Commission, Parks and Trails Advisory Board, and the Community Grants Subcommittee. Prior to his City Council tenure, he was on the New Albany Community Events Board and the Architectural Review Board..

KASEY KIST

kkist@newalbanyohio.org; voicemail: 614-939-4025

Kasey and his wife Rebecca have lived in New Albany since 2004 and have two sons. Kasey has been a City Council member since 2018 and currently serves as Council liaison to the New Albany-Plain Local Schools and the Sustainability Advisory Board. Prior to serving on City Council, Kasey was a member of the Rocky Fork Blacklick Accord, Parks and Trails Steering Committee, Board of Zoning Appeals, and Planning Commission. He is co-founder of the Thanks for Giving 4-Miler, an annual Thanksgiving Day event based in New Albany that raises funds for the Mid-Ohio Foodbank, LifeCare Alliance, and the New Albany Community Foundation. Kasey is also active with Meals on Wheels and Habitat for Humanity.

MATT SHULL

PRESIDENT PRO TEMPORE (2024-2025)

mshull@newalbanyohio.org; voicemail: 614-939-4024

Matt and his wife Vickey have been New Albany residents since 2000, and their son and two daughters all graduated from New Albany High School. Matt served on the Board of Zoning Appeals from 2004-2016 and as its Chair for two years. He was appointed to City Council in 2016 to replace Sloan Spalding, who had become mayor. Matt was re-elected by New Albany residents in 2017 and again in 2021. As a member of City Council, Matt is currently serving as President Pro Tempore. He also serves as Chair of City Council's



New Albany City Council meetings are open to the public and held the first and third Tuesdays at 6:30 p.m. at Village Hall (99 W. Main Street). Visit newalbanyohio.org/city-council-mayor or scan the QR code (above) to stream Council meetings and to learn more about our Council members.

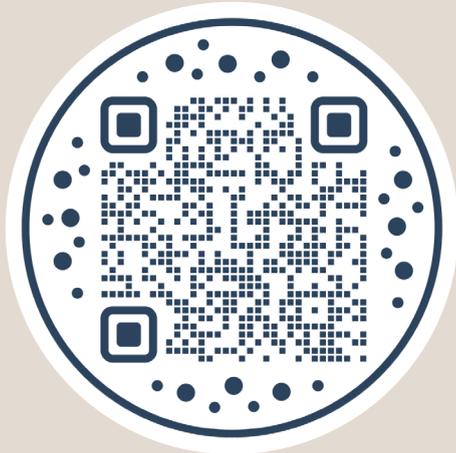
Community Grants Subcommittee. Additionally, Matt serves as the Council liaison to Board of Zoning and Appeals, Council representative to New Albany Parks & Recreation, and Council Member on the Community Improvement Corporation. Matt has served as the Council liaison to the Architectural Review Board, Planning Commission, and Charter Review Commission.

ANDREA WILTROUT

awilttrout@newalbanyohio.org; voicemail: 614-939-4020

In 2015, Andrea and her husband Chad chose New Albany as the place to raise their three young children. Andrea was elected to City Council in November 2021 and began her term in January 2022. She is committed to ensuring that New Albany remains the best place to raise a family. Before being elected to City Council, Andrea served on the New Albany Board of Zoning Appeals and the New Albany Planning Commission. She currently serves as Council liaison to the Planning Commission and IDEA Implementation Panel. In addition to serving on City Council, she currently serves on the boards of the New Albany Women's Network and the New Albany-Plain Local School District Parent Teacher Organization for the Primary School and Intermediate School.

New Albany Boards & Commissions



City boards and commissions play an important role in our local government by evaluating matters of interest and making recommendations to City Council. All board and commission meetings are open to the public. For information about becoming a candidate for a City board or commission, please contact Clerk of Council Jennifer Mason at jmason@newalbanyohio.org.

To view the complete list of board and commission schedules, agendas, and more, please visit newalbanyohio.org/boards-commissions or scan the QR code.

Architectural Review Board

Meets the second Monday of each month at 7:00 p.m.

Board of Zoning Appeals

Meets the fourth Monday of each month at 7:00 p.m.

Cemetery Restoration Advisory Board

Meets as necessary

Community Improvement Corporation

Meets as necessary

Inclusion, Diversity & Equity Action

(IDEA) Implementation Panel

Meets as necessary

Income Tax Board of Review

Meets as necessary

Jeanne B. McCoy Community Center for the Arts

(Appointed by City of New Albany, Plain Township, McCoy Center, New Albany Community Foundation, New Albany-Plain Local Schools)

Meets the second Thursday of each odd month at 8:00 a.m.

New Albany Parks & Recreation

(Appointed by City of New Albany, New Albany-Plain Local Schools, and Plain Township)
Meets the first Monday of each month at 6:00 p.m.

Parks & Trails Advisory Board

Meets the first Monday of each month at 6:00 p.m.

Personnel Appeals Board

Meets as necessary

Planning Commission

Meets the third Monday of each month at 7:00 p.m.

Rocky Fork Blacklick Accord

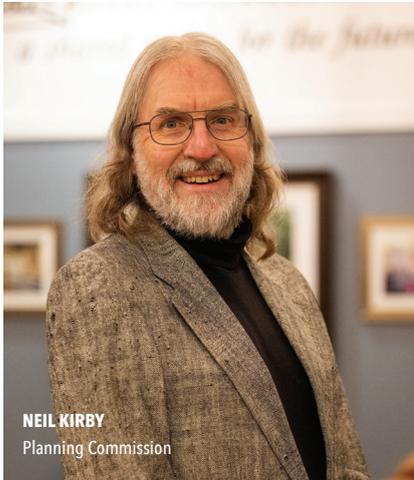
(Appointed by City of Columbus, City of New Albany, Plain Township)
Meets the third Thursday of each month at 7:00 p.m.

Sustainability Advisory Board

Meets the second Wednesday of each month at 6:30 p.m.



Why I Serve: Meet Board Members Neil Kirby and Dr. Taru Saigal



NEIL KIRBY
Planning Commission

NEIL KIRBY

What prompted you to serve?

I've served on the Planning Commission for about 30 years. Development was changing the community, and I wanted to do my part and see if I could make things better. I felt like I didn't have a right to complain if I wasn't trying to be part of the solution.

What is the most rewarding aspect of serving on a board or commission?

The most rewarding aspect is when you see something approved that is improving people's lives. New Albany used to be served by a book mobile. Now we have the library building that went before various boards and commissions. Another case in point is the leisure trails. At Planning Commission, we urged the developers to put in the mandated trails immediately even if they did not connect to anything. These "trails to nowhere" over time got connected to become the "trails to [almost] everywhere" they are today.

Why would you encourage someone else to consider serving?

It gives you a firsthand view into the workings of what the City is doing. You get

to be a part and you get to influence what happens. You meet members of the public as well. You can look around and say, "I had a hand in that."

DR. TARU SAIGAL

What prompted you to serve?

Growing up, I saw my parents serving in the community, whether through health initiatives, during disease outbreaks, or in times of civil unrest. It was simply a part of who they were, and it naturally rubbed off on me! When we moved to New Albany in 2017, we were immediately taken by how beautiful the city was and how welcoming the people were. Over time, my family built a strong sense of belonging here. As an immigrant, it felt personal not just to find a place where I belong, but to help create that sense of belonging for others, too. It was important for me not just to take, admire, or complain; I wanted to roll up my sleeves and do what I could for a place I call home.

What is the most rewarding aspect of serving on a board or commission?

The most rewarding part of serving on

a board or commission is experiencing both the process and the outcome. It is incredible to see people from diverse backgrounds come together, learn from one another, share ideas, and work toward creating a community where everyone feels seen, heard and included. This year, one of our key focuses has been accessibility initiatives, ensuring that everyone, regardless of ability, can fully participate in and enjoy our community spaces. Simply being part of something so impactful feels like a reward in itself.

Why would you encourage someone else to consider serving?

As a family, my husband, Dr. Saurabh Rajpal, and I wanted to give back in ways that felt meaningful to us. He did so by joining the board of Healthy New Albany, and I contributed through the IDEA Implementation Panel, never realizing just how fun and fulfilling it would be. Like everyone else, we juggle busy work and family schedules, but being part of something bigger than ourselves has transformed the way we see the city from a beautiful town into a community that we help shape.



DR. TARU SAIGAL
IDEA Implementation Panel

ORGANIZATIONAL GOAL #1

Invest in Projects and Programs That Enhance Quality of Life



Taylor Farm Park
Community Garden

Taylor Farm Park Progress and Enhancements

Taylor Farm Park continues to evolve as a cherished community asset. Following the official opening of the first phase in the summer of 2023, the City reached significant milestones at the park in 2024 with the substantial completion of Phase II.

Spanning 100 acres, this historic site—formerly a 19th-century farm bordered by Rocky Fork Creek, Dublin-Granville Road, Harlem Road, and State Route 161—now offers a range of amenities for New Albany residents and neighboring communities to enjoy.

Phase I Highlights

The initial phase features over 30 acres of wetlands, a looped walking trail, wooden boardwalks, an environmentally friendly parking lot, and a fully accessible playground. The playground includes rubberized surfacing and is thoughtfully designed with two separate play areas: one for children aged 2-5 and another for those aged 5-12.

Phase II Enhancements in 2024

In 2024, the City completed several key projects as part of Phase II, further enhancing the park’s offerings. These additions included a new community garden, an expanded parking lot, new restroom facilities, and two new boardwalk trails to create additional loop options. Near the playground, crews made significant progress on a new picnic shelter and installed sunshades to improve comfort for families enjoying the play area.

Looking Ahead

Future development plans for Taylor Farm Park include the potential relocation of a historic barn from Bevelhymer Park to serve as a pavilion, as well as the restoration of the Taylor farmhouse to preserve its legacy and enhance the park’s amenities.

Taylor Farm Park exemplifies New Albany’s commitment to creating accessible, sustainable, and enjoyable green spaces for all.

Award-Winning Community Programs and Facilities

In 2024, New Albany showcased its dedication to fostering connections, inclusivity, and community pride through award-winning events and facilities. The City earned a 1st place award in the Ohio Parks & Recreation Association (OPRA) Historical & Cultural Arts (Programs & Events) category for the 2023 Diwali Celebration, which brought the community together to experience vibrant performances, cultural traditions, and festive joy, celebrating the triumph of light over darkness.

The City also garnered statewide recognition for its recreational facilities. The New Albany Pickleball Complex earned a second-place award in the OPRA Awards of Excellence, highlighting its excellence in design, functionality, and community impact. Opened in 2023, the facility features 16 tournament-level courts designed for players of all skill levels. Its inaugural event, the New Albany Summer Slam, welcomed over 160 pickleball enthusiasts, solidifying the complex as a premier destination





for the sport and a hub for community engagement. These achievements, combined with the expansion of popular events such as Juneteenth, free summer concerts, and New Albany 101 programs, exemplify the City’s dedication to providing exceptional experiences that connect and inspire its residents. With exciting new programs and activities on the horizon, New Albany continues to build a thriving community for everyone to enjoy.

Windsor Park Improvement Project

In early November, the City completed the Windsor neighborhood playground improvement project ahead of schedule. The design was a direct response to the input received from the Windsor residents through



a public workshop and online survey. The Windsor improvements are part of the New Albany Parks Framework Plan, which includes an assessment of the City’s current parks and equipment, analysis of the accessibility of the City’s parks and trail network, and recommendations for improvements for each neighborhood park.



CITY SUSTAINABILITY STRIDES

2024 Highlights

- Diverted 55,837 pounds of food waste from landfill with the City’s drop-off compost program
- Opened a fourth food waste drop-off location at Taylor Farm Park
- Diverted 12.9 tons of pumpkins and gourds from the landfill
- Collected and diverted 7,750 pounds of e-waste and 23,659 pounds of household hazard waste from the landfill
- E-waste efforts enabled New Albany to win Columbus Micro Systems’ 2024 Earth Day Recycling Competition
- Recycled 431 yard signs during the November election season
- Mid-Ohio Regional Planning Commission Sustainable 2050 member (*silver certification*)

Additional Efforts

- Using 100% recycled paper postcards in communication to residents
- Requiring more than 20% of land use as dedicated parkland or open space for all new subdivisions
- Offering incentives for commercial facilities built according to green building standards
- Using old asphalt as berm on roadways
- Using bio-swales and filtration ponds to clean stormwater before its release to streams
- Monthly street sweeping that prevents pollutants from entering waterways
- Snow removal utilizing natural beet juice to melt snow while reducing the need for chemical melting compounds
- A green street policy in historic Village Center providing sustainable stormwater management for Third Street and the Second Street and Miller Avenue extensions
- Adding electric vehicles to the City fleet
- Converting collected leaves to topsoil as part of the leaf collection program
- Converting branches and trunks to mulch as part of the tree pruning program
- Converting Village Hall lights, public service facility, streetlights, and traffic signals to LED
- Growing leisure trail network to 80+ miles





ORGANIZATIONAL GOAL #2

Invest in Infrastructure That Encourages Private Development



New Albany Village Center

New Albany Land Use at a Glance – 21.9 Total Square Miles (approximately 14,000 acres)

57.6% Commercial

- While best known for its miles of iconic white horse fence and Georgian architecture, New Albany is home to the New Albany International Business Park, one of the largest planned business parks in Ohio. Located within 500 miles of half the U.S. and Canadian population, the park has four interchanges along SR-161 and represents more than \$47 billion in private investment, 26,000 employees, and nearly 36 million square feet of commercial space.

24.1% Residential

- 3,842 total households
- 0.27 units per acre
- 9.8% Right-of-Way/Civic, Institutional, Governmental

8.5% Parks/Open Space

- Counting Rocky Fork Metro Park, nearly 15% of land (more than 2,000 acres) in or abutting New Albany is green space or open space
- Tree City USA community since 2009, maintaining 25,000 street trees
- 80-plus miles of leisure trails connecting all facets of New Albany
- Park or open space within ¼ mile of most neighborhoods



Brick House Blue at Innovate New Albany

2024 saw construction begin on an exciting new addition to the community. Innovate New Albany, the City of New Albany’s launchpad for entrepreneurs, is evolving to meet the changing needs of startups and businesses by expanding its services in partnership with Brick House Blue, a co-working leader. Together, they’re creating a new model that leverages New Albany’s thriving innovation ecosystem, strong business connectivity, and public-private partnerships. Opened in March 2025, Brick House Blue at Innovate New Albany offers 22,000 square feet of inspired co-working space at 7775 Walton Parkway, featuring furnished offices, huddle rooms, a podcasting studio, a sports simulator, a pub, and a self-service café. It also features amenities for the entire community, including versatile meeting spaces for groups of 8 to over 100 and an on-site Barry Bagels café. Learn more at newalbanybusiness.org/BHBatInnovate.

US-62 Interchange Focus Area Plan

In 2024, the City of New Albany launched the US-62 Interchange Focus Area Plan, a 573-acre land use study designed to guide development north of State Route 161. As an addendum to the City’s 2020 Strategic Plan, Engage New Albany, this initiative builds on community input and sound planning principles to improve quality of life and protect long-term investments. Focused on key development goals, the plan provides recommendations for the character, scale, and location of public and private investments along this important corridor, while



Brick House Blue at Innovate New Albany
(Bottom left): US-62 Interchange Focus Area Plan Workshop

prioritizing community pillars like lifelong learning, health and wellness, arts and culture, and the environment.

A 21-member Steering Committee, comprising representatives from City Council, the Planning Commission, neighborhoods, businesses, and other stakeholders, is guiding the planning process to ensure it reflects community values. Throughout the past year, the City has engaged residents through three public workshops and an online survey, gathering over 1,400 comments. The US-62 Interchange Focus Area Plan serves as a critical policy guide for City Council, boards, and staff to shape

development that aligns with New Albany’s vision for the future. The process is expected to be completed in 2025 with recommendations that will be shared with the community.

Market Street Extension Project

This transformational project will include a new roundabout at Reynoldsburg-New Albany Road, a reconstructed Third Street for seamless traffic flow to and from US-62, and a scenic water feature with wetland plantings, made possible by land donations

from The New Albany Company. Construction began in fall 2024 and will take 18-24 months to complete.

SR-161 Interchange Project

In 2024, crews completed our State Route 161 interchange project. The area along Johnstown Road now features improved traffic flow thanks to additional on-ramp and exit ramp lanes. The project also created dedicated bike lanes, leisure trails, enhanced traffic and pedestrian safety features, along with hardscape and landscaping upgrades.



SR-161 Interchange Project

Silicon Heartland Progress Update

Both Intel and the City of New Albany made significant progress building the Silicon Heartland in 2024. You can learn more about the project at NewAlbanySiliconHeartland.com.

City of New Albany Silicon Heartland Progress:

- Substantially completed Green Chapel Road, Phase 1, Clover Valley Road, Mink Street and Briscoe Parkway, Phase 1
- Constructed water tank on Clover Valley Road
- Began construction on second water booster station at Jug Street and Beech Road
- Planted 2,833 street trees

Intel’s Progress (2022 through December 2024):

- Placed more than 200,000 cubic yards of concrete
- Installed 24,500 tons of rebar
- Installed 98,700 linear feet of underground pipe
- Installed 497,000 linear feet of underground conduit
- 299 Fab precast slabs set
- 630 precast columns set
- 6.4 million work hours
- Arrival of 4 ASU coldboxes (the “superloads”)
- Naming of Ms. Armstrong (the mega crane)
- Workers from 75 of Ohio’s counties



Brick House Blue at Innovate New Albany



Intel Superload Delivery



Water Tower Construction



Market Street Extension Project



Silicon Heartland Road Improvements



Intel Ohio One Site



US-62 Interchange Focus Area Workshop

ORGANIZATIONAL GOAL #3

Pursue Continual Service and Operations Improvements



2024 ADMINISTRATION QUICK FACTS

- Coordinated logistical support for 13 external special events that took place in New Albany.
- Planned and implemented 17 City of New Albany events (4 New Albany 101, EmpowHer, Juneteenth, Diwali, 5 community concerts, Veterans Day breakfast, Taylor Farm Park opening, Earth Day to Arbor Day, HHW & e-waste drive, BioBlitz).
- Launched the Community Connectors program (45 interest forms, 10 appointed Connectors).
- Completed Windsor playground renovations.
- Opened the second phase of Taylor Farm Park.
- Opened a 4th food waste drop-off location at Taylor Farm Park.
- Managed Senior Connections, which included 235 members in 2024 and saw a 87% increase in programs offered (393) with a 135% increase in total visits (4,657).
- Created/distributed 53 CONNECTS e-newsletters (subscribe at newalbanyohio.org/subscribe).
- Produced 99 videos highlighting City services, programming, staff, residents and businesses that make New Albany such a special community.
- Won four national awards for communications efforts.
- Social media
 - 9,481,748 impressions
 - 878,061 engagements
 - 1,546,554 video views
 - Followed by more than 37,000 accounts across all platforms



2024 COMMUNITY DEVELOPMENT QUICK FACTS

- Acres zoned: 150.94
- Total permits issued: 1073
- Total residential plan reviews: 734
- Total commercial plan reviews: 1261
- Total inspections: 9,942
- Average time for building permit review: residential – 4.3 days; commercial – 25.4 days
- Total residential units: 3,842
- Planning applications processed: 100+
- Commercial square footage under construction: 6,760,727
- New economic development projects: Over \$1 billion
- Existing business expansions: \$1.18 billion
- Tiger Talks at Innovate New Albany: 45

Economic Development Division

- The City experienced over \$1.18 billion of investment from existing companies through the expansion of new facilities in New Albany.
- Announced over \$1 billion investment in new projects within the Semiconductor Manufacturing Industry, Information Technology and Mission Critical Operations, High Tech Manufacturing & Logistics clusters.
 - Hosted BIZCONNECT 2024, the second all-business meeting and nonprofit fair. Seventy-five participants were in attendance. Additionally, 17 community partners exhibited during the resource fair.
 - Hosted the first ever BizConnect Lunch Lab highlighting workplace wellness.



- Offered 44 presentations or tours, with a total of 1,070 participants.
- Designed and managed the construction of Brick House Blue at Innovate New Albany, and increased the City's innovation ecosystem space by three times.
- The New Albany SmartRide shuttle, which provides first and last-mile commuter service from the New Albany COTA Park and Ride to companies in the business park, reached 3,580 total trips which is the highest number of trips since COVID. This was an 801% growth from 2023 to 2024.

Planning Division

- Planning and design projects: Village Center Parking Plan, Hamlet Development Coordination, Parks and Trails Wayfinding Plan, US-62 Interchange Focus Area Plan

Engineering Division

- Facilitated major design projects in 2024:

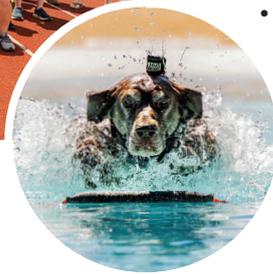


- Water capacity study
- Sewer capacity study
- Ganton Parkway roadway design
- Village Center Roadway Network
- Mink / Morse Express Sewer
- “Dragonfly Way”
- Beech Road between Jug Street and Smith’s Mill Road
- Jug Street between Mink Street and Clover Valley Road
- Capital improvement projects:
 - Linear feet of water line installed: 3500
 - Lane miles of roadway constructed: nearly 33
 - Lane miles of roadway in design: nearly 15

2024 POLICE QUICK FACTS

- Sworn officers: 31
- Civilians: 20

- Officers dedicated to the school learning campus throughout the school year: 3
- DARE graduates: 380
- Citizen Police Academy participants: 24
- Number of ALICE (Alert, Lockdown, Inform, Counter, Evacuate) active shooter response courses taught: 400 participants
- Unwanted medications collected through Drug Drop Box (open 24/7 at NAPD): 143 lbs.
 - Women’s Self-Defense classes for females aged 18 and older: 1 class with 7 participants
 - Safety Town registrants: 310
 - Training hours: 4,529
 - Vacation house checks performed: 2098
 - Text-to-911: 23
 - K-9 deployments: 75



2024 PUBLIC SERVICE QUICK FACTS

- Basic infrastructure maintained:
 - 33,680 street trees
 - 5,220 catch basins
 - 2,745 sanitary sewer manholes
 - 1,960 streetlights
 - 1,613 fire hydrants
 - 425 lane miles of roadway
 - 112.9 miles of water
 - 114.9 miles of storm sewer
 - 101.1 miles of sanitary sewer lines
 - 22 bridges
 - 37 traffic signals

- 7.6 M lbs. of trash
- 1.9 M lbs. of recycling
- 1.0 M lbs. of yard waste
- 73 leisure trail miles
- 71 City vehicles
- 282 resident service calls
- 29 dog waste stations
- 101 waste receptacles
- 28 facilities maintained
- 4,003 OUPS markings
- 5.2 miles of concrete sidewalk repairs/leveling
- 1,000 hrs. provided by Public Service for events
- Collected 774,700 pounds of leaves
- Collected 104.4 pounds of street sweeping debris



New Albany Senior Staff



Joseph Stefanov
City Manager



Jennifer Chrysler
Director of Community
Development



Morgan Joeright
Deputy Director of
Finance



Adrienne Joly
Director of Administrative
Service



Greg Jones
Chief of Police



Steve Mayer
Deputy Director of Public
Service (Promoted 2025)



Ryan Ohly
Director of Public Service
(Promoted 2025)



Josh Poland
Chief Communications &
Marketing Officer



Lindsay Rasey
Human Resources
Officer



Bethany Staats, CPA
Director of Finance

ORGANIZATIONAL GOAL #4

Excellent Stewardship of Public Funds

The New Albany Finance Department functions include overseeing fiscal operations, debt issuance, providing an accurate accounting of receipts and disbursements, managing financial investments and coordinating the annual audit. New Albany’s general obligation rating from Moody’s Investors Service is Aaa and from Standard & Poor’s is AAA, the highest ratings possible by those agencies. New Albany is one of very few Ohio cities to obtain this “double triple” rating.

2024 FINANCE QUICK FACTS

- New Albany’s 2023 Annual Comprehensive Financial Report received the Certificate of Achievement for Excellence in Financial Reporting, the highest form of governmental accounting recognition from the Government Finance Officers Association (GFOA).
- New Albany’s 2024 budget also received GFOA’s Distinguished Budget Award.
- New Albany received the 2024 cashvest® 90+ Award, which is the benchmark and banner for public entities that are earning and saving at the highest levels on taxpayers’ resources.
 - Achieved score of 100 for the first time during the 2nd quarter of 2024 and received it for the 3rd and 4th quarters of 2024.
- Finance staff also received the Ohio Auditor of State Award with Distinction for financial reporting in 2022.
- New Albany’s bond rating: Moody’s – Aaa; Standard & Poor’s – AAA
- 2023 Single Audit – In compliance
- 2024 Bond Anticipation Notes rated ‘SP-1+’ (short-term rating)
 - Highest rating possible
 - ‘AAA’ (long-term) rating confirmed

Income Taxes

In 2024, local income taxes accounted for approximately 80% of New Albany’s general fund operating revenue. In Ohio, income taxes are typically paid to the community where people work. Most New Albany residents pay no income tax to New Albany because they are provided a 100% credit for income taxes they pay to the communities in which they are employed. This is why it is so critical to create jobs inside New Albany borders. New Albany levies a 2% local income tax on gross wages, salaries and other personal services compensation. This tax is also levied on net profits of corporations and smaller businesses based here.

Property Taxes

Property taxes constituted 4.14% of general fund operating revenues for City services. These taxes, which are based on the local tax rate (in mills) and the taxable value of the property, are critical to schools, townships and county-wide service agencies. For 2024, the Franklin County Auditor determined annual property taxes for City of New Albany households to be \$2,177.48 per \$100,000 fair market value based upon the mills for Tax District 222 – City of New Albany, Franklin County, New Albany Plain Local Schools, Plain Township Fire. *(This millage rate does not include the 1.7 mills paid by most New Albany residents to the New Albany Community Authority for debt on the New Albany High School building, Fodor Road improvements, and fire station improvements and equipment.)*



City of New Albany Finance Staff

2024 Net Annual Tax Estimate: \$2,117.48 per \$100,000 of value

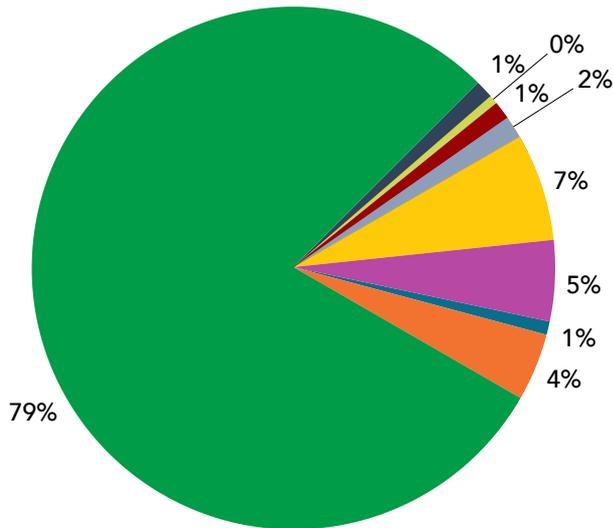
Source: Franklin County Auditor’s Office

Tax District: 222
 Market Value: \$100,000
 Property Class: Residential
 Owner Occupied: Yes

New Albany Plain Local School District.	\$1,194.43
FCBDD.....	\$112.41
Children Services.....	\$99.01
ADMH.....	\$51.42
County General Fund.....	\$45.02
Senior Options.....	\$29.16
Metro Parks.....	\$19.58
Zoo.....	\$11.20
Plain Township.....	\$310.91
Columbus Public Library.....	\$80.68
Eastland Joint Vocational School	\$61.25
City of New Albany	\$59.41
New Albany Joint Parks District	\$91.80
Columbus State	\$11.20
	\$2,117.48

2024 City of New Albany General Fund Revenue \$53,137,089

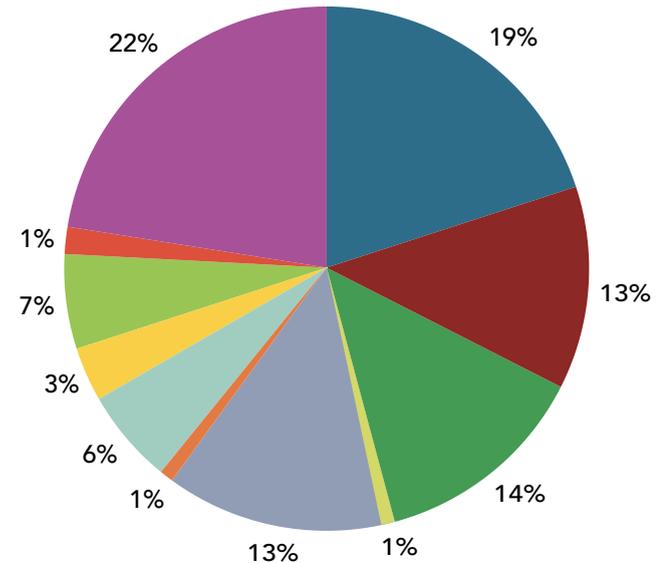
Source: City of New Albany



- Property Taxes & HSRB
- Income Taxes
- Hotel Taxes
- Other Intergovernmental
- Charges for Services
- Fines, Licenses, & Permits
- Interest Income
- Other Revenues
- Transfers & Advances

2024 City of New Albany General Fund Expenses \$39,617,308

Source: City of New Albany



- Police
- Community Development
- Public Service
- City Council
- City Manager, Mayor's Court, IT
- City Attorney & Legal Services
- Finance
- General Administration
- Land & Building Maintenance
- Debt Service
- Transfers & Advances

City of New Albany General Fund

Source: City of New Albany

REVENUE	2024	2023	2022	2021	2020
Property Taxes, Homestead & Rollback	\$2,202,266	\$1,683,041	\$1,583,892	\$1,477,289	\$1,378,536
Income Taxes	42,155,271	32,774,242	27,156,356	27,390,466	21,965,716
Hotel Taxes	535,885	450,912	431,346	279,607	236,594
Other Intergovernmental	132,192	136,564	200,590	201,166	175,596
Charges for Services	372,010	389,310	147,233	295,299	148,189
Fines, Licenses, & Permits	1,267,192	1,082,272	1,405,942	1,132,329	780,433
Interest Income	3,483,637	2,222,194	557,041	253,024	522,457
Other Revenue	2,642,194	1,515,830	994,563	909,388	1,735,022
Transfers & Advances	346,442	4,304,429	629,937	85,597	275,000
Total Revenues	\$53,137,089	\$44,558,795	\$33,106,900	\$32,024,165	\$27,217,543
EXPENDITURES					
Police	\$7,768,603	\$7,092,956	6,374,625	\$5,514,829	\$5,042,959
Community Development	5,163,093	4,610,195	3,763,598	2,724,727	3,054,819
Public Service	5,393,271	5,712,081	4,710,396	4,311,491	3,729,020
City Council	416,438	384,787	278,532	666,071	862,254
City Manager, Mayor's Court, IT	5,042,985	4,049,787	3,570,908	2,425,195	2,327,447
City Attorney & Legal Services	201,867	210,524	166,872	215,658	275,762
Finance	2,297,799	1,850,046	1,480,722	1,387,894	1,250,923
General Administration	1,215,749	920,989	848,477	682,802	586,683
Land & Building Maintenance	2,710,719	1,838,911	1,766,899	1,293,406	1,471,538
Capital	—	—	—	—	20,581
Debt Service	434,967	433,365	2,051,926	674,091	646,003
Transfers & Advances for Other Purposes	8,971,816	10,206,598	3,594,881	13,397,586	2,222,182
Total Expenditures	\$39,617,308	\$37,310,240	\$28,607,836	\$33,293,750	\$21,490,171
<i>Excess (def) of revenues over expenditures</i>	13,519,781	7,248,555	4,499,064	(1,269,585)	5,727,372
Fund balance at the beginning of year	\$38,722,290	\$30,896,959	\$25,396,201	\$26,131,806	\$19,777,649
Lapsed encumbrances	1,183,015	576,775	1,001,694	533,980	626,785
Fund balance at end of year	\$53,425,086	\$38,722,290	\$30,896,959	\$25,396,201	\$26,131,806



ORGANIZATIONAL GOAL #5

Invest in the Professional Development and Well-Being of Our Workforce

The City of New Albany prides itself on hiring high-quality people to serve our community. This emphasis on personnel, which also includes training and professional development, has allowed the City to assemble a best-in-class staff to support expanded infrastructure, operations, and community programming.

Interested in a career with the City of New Albany? Visit newalbanyohio.org/careers or scan the QR code.



- Managed 41 hiring processes, resulting in 46 new employees
- Implemented online open enrollment for employees.
- Turnover <10%
- Anti-Discrimination and Harassment training for all staff; supervisor/manager training; State Auditor Anti-Fraud training; Ohio Ethics Commission
- Learning Management System had 1,487 trainings launched in 2024. The previous period was 295.

City Contacts

CITY SERVICE CONTACTS

Administration — 614-855-3913 / admin@newalbanyohio.org
Community Development 614-939-2254 / development@newalbanyohio.org
Community Development Inspection Scheduling — 614-939-2222
City Council — 614-939-2244 / council@newalbanyohio.org
Finance — 614-939-2245 / finance@newalbanyohio.org
Mayor's Court — 614-855-8577 / newalbancourt@gahanna.gov
Police — 614-855-1234 / info@newalbanyohio.org
Public Service — 614-855-0076 / publicservice@newalbanyohio.org

LOCAL INCOME TAX QUESTIONS

Regional Income Tax Agency — 1-866-721-7482

OTHER NEW ALBANY AREA

MUNICIPAL SERVICES

New Albany-Plain Local Schools — 614-855-2040
New Albany Parks & Recreation — 614-939-7275
Columbus Metropolitan Library New Albany Branch — 614-645-2275
Plain Township — 614-855-7770
Plain Township Fire — 614-855-7370
Plain Township Aquatic Center — 614-775-9430

NEW ALBANY CHAMBER OF COMMERCE & FRANKLIN COUNTY CONTACTS

New Albany Chamber of Commerce — 614-855-4400
Franklin County Board of Elections — 614-525-3100
Franklin County Auditor — 614-525-4663

UTILITIES

Electric (AEP) — 1-800-672-2231
Electric, Gas & Propane (The Energy Cooperative) — 1-800-255-6815
Gas (Columbia Gas) — 1-800-344-4077
OUPS (Call Before You Dig) — 1-800-362-2764
Sewer (City of Columbus) — 614-645-8164
Trash (Rumpke) — 1-800-828-8171
Water (City of Columbus) — 614-645-8270





NEW
ALBANY

VILLAGE
HALL

≡ NEW ALBANY ≡

Community Connects Us!



newalbanyohio.org / newalbanybusiness.org / [@newalbanyohio](https://www.instagram.com/newalbanyohio)