

### **PUBLIC SERVICE**

### **Public Service Department**

MONTHLY REPORT

October 2025

# Professionalism Integrity

Reliability

Quality

Pride

### **Inside This Issue:**

Department Updates	2
Capital Projects	5
Streets	12
Traffic	13
Special Projects	14
Facilities	16
Utilities	17
Parks & Open Space	19
Right of Way	20
Forestry	23
Fleet	27

Page 2 Public Service

## DEPARTMENT UPDATES October 2025

### **Highlights**

- **Budget Planning:** Director Ryan Ohly, deputy director Steve Mayer, public services manager Angela Hobart and administrative assistant Bridget Beck met multiple times for 2026 budget planning.
- Snow Roadeo: The public service department held its annual Snow Roadeo on October 3rd. All employees got to drive the obstacle course to test their skills and see how many points they could obtain. Congratulations to Carl McNeal for taking first place!
- **Brightly Work Order System:** Public services manager Angela Hobart, administrative assistants Bridget Beck and Lili Harding and utilities supervisor Nick Cichanowicz met with GIS manager Ryan Kelley and project implementation specialist Syria Ngo and the Brightly project manager to start building the new work order management system. The new system will streamline work order management for staff both in the field and the office.
- **CPR Training:** The Plain Township Fire Department EMS coordinator provided CPR training for city staff at the public service department on October 29th.

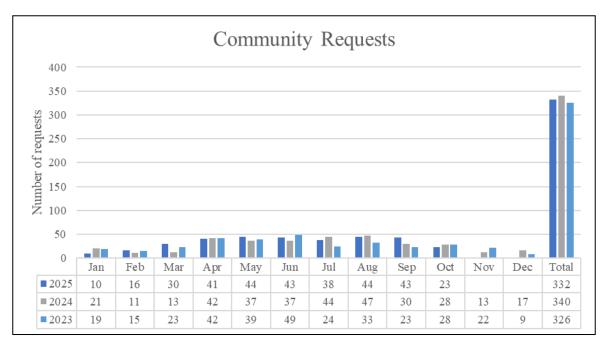


2025 Snow Roadeo

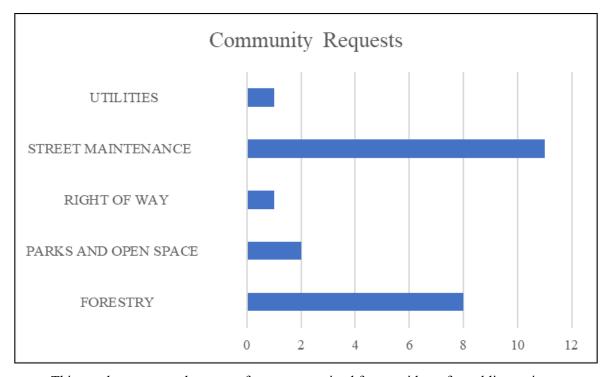
Page 3 Public Service

### **DEPARTMENT UPDATES**October 2025

### **Community Requests**



In October 2025, the department received a total of 23 community requests.

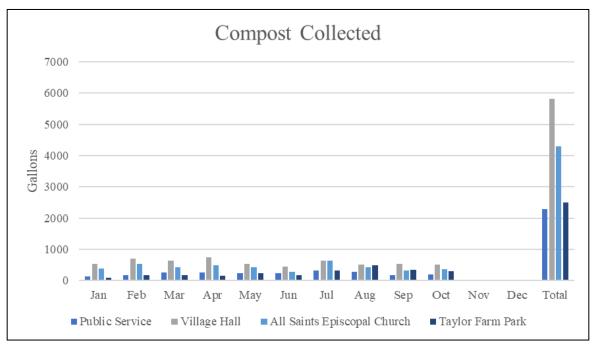


This graph represents the types of requests received from residents for public services.

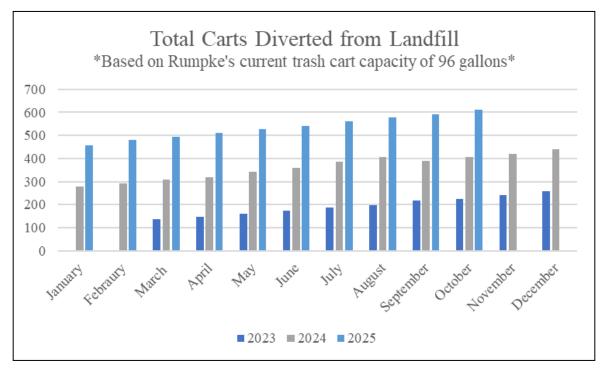
Page 4 Public Service

### DEPARTMENT UPDATES October 2025

### **Composting**



This graph illustrates the volume of compostable waste collected from four key locations across the city, supporting the city's ongoing sustainability efforts. These initiatives help reduce landfill waste and promote environmentally responsible practices.



This graph shows the total number of Rumpke trash carts diverted from the landfill year-to-date, reflecting the city's commitment to reducing waste and enhancing recycling efforts.

Page 5 Public Service

### CAPITAL PROJECTS October 2025

### **Overview:**

The department actively maintains and improves city owned infrastructure. Capital projects are large scale projects that maintain or improve public assets. All capital projects are presented to city council before starting a public bidding process and project construction.

### **Market Street Extension**

General Contractor: Complete General Construction

Contract Amount: \$11.6M, 2024 Capital Improvement Fund

Construction Start Date: March 2025

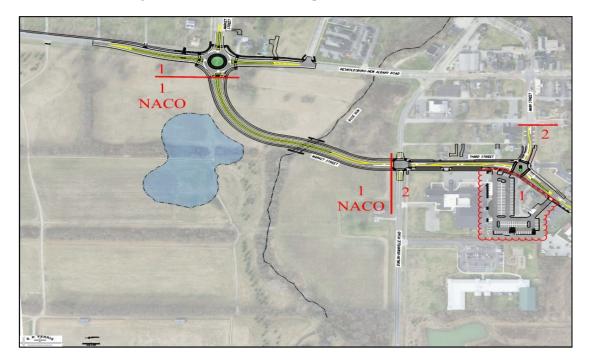
**Construction Substantial Completion Date:** December 2025

#### **Project Description:**

The 2020 strategic plan update identified the Market Street extension project as a priority roadway improvement project. The improvement will reduce traffic congestion in the village center and provide a direct route to and from the SR-161/US-62 interchange.

#### **Project Status:**

The brick sidewalks and granite pavers were installed at the Market Street and SR-605 roundabout in October. More Crews are working to finalize landscaping, connect utilities and put the finishing touches on the new extension. The Market Street extension will be open the second week in November. US-62 will be closed between Second and Third Streets from November 10 through December 12 for the final phase of construction.



Market Street drawing

Page 6 Public Service

### CAPITAL PROJECTS October 2025

### **Village Center Streets Phase 1:**

**General Contractor:** Trucco Construction Company, Inc. **Contract Amount:** \$3.2M, 2025 Capital Improvement Fund

Construction Start Date: July 1, 2025

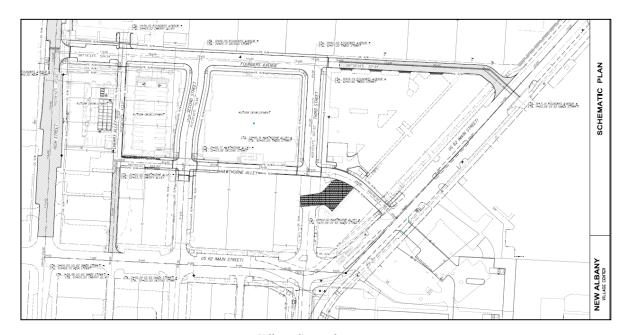
**Construction Substantial Completion Date:** December 2025

### **Project Description:**

The city is extending the historic village center street grid network and installing underground public utilities. Once that work is completed a private developer will begin constructing three buildings containing a mixture of retail and residential. After the developer is finished, the city will return to the site for the phase 2 work which includes installing brick streets, sidewalks and landscaping. Phase 2 is expected to begin work in Spring 2027.

### **Project Status:**

Work to install underground utilities and the internal roadway network continues into November. The underground stormwater storage system is currently being installed. Paving will begin the second week of November. Chlorination of the waterline will be performed after approval from the city of Columbus. Permanent street signs and signs for private businesses will be installed along with rapid flash beacons for crosswalks.



Village Center drawing

Page 7 Public Service

### CAPITAL PROJECTS October 2025

### **Bevelhymer/Walnut Waterline:**

**General Contractor:** Elite Excavating Company of Ohio, Inc. **Contract Amount:** \$1.5M, 2025 Capital Improvement Fund

Construction Start Date: June 26, 2025

**Construction Substantial Completion Date:** October 2025

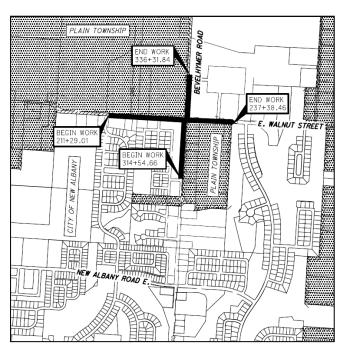
### **Project Description:**

Installation of over 6,700 linear feet of water main at the intersection of Walnut Street and Bevelhymer Road. This project improves the water distribution network by connecting multiple dead ends/stubs to improve circulation and resiliency and extends water service to the future Joint Parks District fieldhouse.

### **Project Status:**

The waterline installation is complete and crews are waiting on the city of Columbus to chlorinate the line before tying it into the system.





Left: Waterline work completed
Right: Bevelhymer Road/Walnut Street waterline location shown in bold

Page 8 Public Service

### CAPITAL PROJECTS October 2025

### **Bevelhymer/Walnut Roundabout:**

**General Contractor:** Trucco Construction Company, Inc. **Contract Amount:** \$5.0M, 2025 Capital Improvement Fund

Construction Start Date: September 2, 2025

**Construction Substantial Completion Date:** December 2025

### **Project Description:**

This project includes:

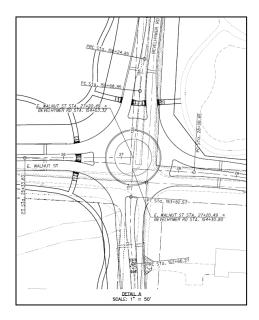
• Construction of a new roundabout at the intersection of Bevelhymer Road and Walnut Street

• Widening the shoulder of Bevelhymer Road to the south of the intersection

- Resurfaces the roadway on the eastern, western and northern legs
- Extend the leisure trail south on the western side of Bevelhymer Road to New Albany Road East
- Extend the leisure trail west on the northern side of Walnut Street to the Rocky Fork Park entrance

### **Project Status:**

The intersection was closed on September 2nd and construction is underway. A temporary road was constructed to maintain traffic moving eastbound on Walnut Street to northbound Bevelhymer Road, and vice versa. The curb has been placed as shown in the photo below. Overhead utility relocations are nearly complete and the crews will begin paving the road in the upcoming weeks.





Left: Bevelhymer Road/Walnut Street roundabout drawing Right: Bevelhymer Road/Walnut Street progress picture

Page 9 Public Service

## CAPITAL PROJECTS October 2025

### **South Harlem:**

General Contractor: Complete General Construction

Contract Amount: \$2.8M, 2024 Capital Improvement Fund

**Construction Start Date:** July 2024

**Construction Substantial Completion Date:** September 2025

### **Project Description:**

The project includes a minor widening of the shoulder, the installation of a leisure trail along the east side of the road and substantial ditch and stormwater drainage improvements.

### **Project Status:**

The project is substantially complete and the contractor is wrapping up final clean up items including working with residents to adjust mailbox locations, plant trees and re-seed areas with poor grass growth.



South Harlem Road

Page 10 Public Service

## CAPITAL PROJECTS October 2025

### Village Center Ganton Parkway:

General Contractor: Complete General Construction

Contract Amount: \$6.5M, 2025 Capital Improvement Fund

**Construction Start Date:** September 2025

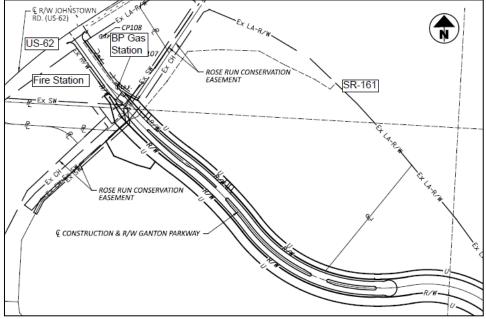
**Construction Substantial Completion Date:** March 2026

### **Project Description:**

Ganton Parkway phase 4 widens and improves the section of roadway known as Theisen Road and extends Ganton Parkway approximately 2,300 linear feet eastward. The roadway terminates with a temporary cul-de-sac until future improvements extend it further east. This street matches the design of Ganton Parkway Phase 3 and includes the typical 4-lane street section with leisure paths, street trees, street lights, stormwater management and on-street bike lanes.

### **Project Status:**

Construction has commenced and crews are working to install sanitary sewer infrastructure and grading the site.



Village center Ganton Parkway drawing

### CAPITAL PROJECTS October 2025

### **Business Park Ganton Parkway:**

General Contractor: Complete General Construction

Contract Amount: \$9M, 2025 Capital Improvement Fund

Construction Start Date: September 2025

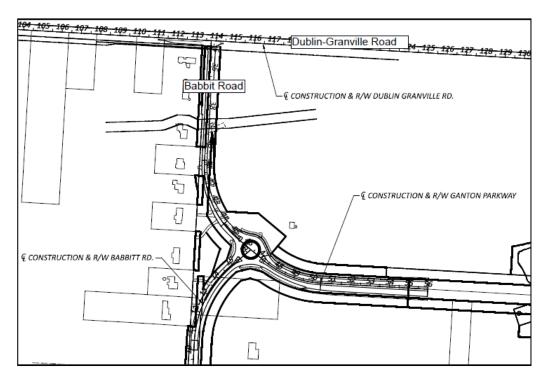
Construction Substantial Completion Date: December 2026

### **Project Description:**

Ganton Parkway phase 3 extends the street west to Babbitt Road and constructs a roundabout at the new intersection. The project also includes Babbitt Road widening improvements consisting of adding a center turn and improving drainage along the east side of the street. The widening and stormwater improvements consist of a 1,650-foot-long section and are located along the east side of the existing roadway where right-of-way is dedicated by commercially zoned properties.

### **Project Status:**

Construction has commenced and crews are working to install waterline and storm sewer infrastructure.



Business park Ganton Parkway drawing

Page 12 Public Service

## STREETS DIVISION October 2025

### Overview

The city street division actively maintains all city-owned infrastructure, roadside mowing, street sweeping and leaf collection in a manner consistent with the demonstrated quality and aesthetic of New Albany.

### **Replacing Street Signs**

The division started leaf collection. The city acquired a new leaf machine this year to help make leaf pick up more efficient. In response to the dry weather and leaves falling earlier than expected, the division started leaf collection ahead of schedule. When needed, the division can operate two big machines and one smaller machine to pick up leaves around the city.



Leaf collection 2025

Page 13 Public Service

## TRAFFIC DIVISION October 2025

### Overview

The city traffic division actively maintains all city-owned street lights and signals in a manner consistent with the demonstrated quality and aesthetic of New Albany.

### **Aerial Traffic Signal Inspection**

The division continued aerial traffic signal inspections. During the inspections, the division checks the hardware that mounts the signals to the mast arm and the wiring to the signal head. Older signal heads that are hanging and swing in the wind often show wear in moving parts, which can lead to them falling if not caught during routine inspections. This is why newer signal heads are fixed mounted instead of hanging. The division checks the wiring inside the signal for any corrosion that could cause an issue and repair as necessary.











Left: Aaron Ziomek in bucket truck inspecting traffic signal along Fodor Road Right: Various traffic signal parts that were replaced during inspections

### **Traffic Signal Light Replacements**

A traffic signal red light heading southbound at the intersection of Mink Road and Worthington Road was burned out. The division replaced the bulb and ensured the light was fully functioning.



Various traffic signal parts prior to replacement

Page 14 Public Service

### SPECIAL PROJECTS DIVISION October 2025

#### Overview

The city special projects division actively maintains the annual stormwater inspection program as required by Ohio EPA and providing direct support to all special events city wide.

### **Snow Roadeo**

Special projects supervisor Steve Kidwell set up the annual Snow Roadeo course on October 3rd at the public service department. Each year, public service employees participate by operating snow trucks through an obstacle course. The course simulates obstacles each employee might encounter during snow removal season.



Doug Wittman and Shaun Bush scoring Kenny Geiger

#### Oktoberfest and Diwali Events

Special projects supervisor Steve Kidwell and maintenance workers worked to set up and remove tables, chairs, tents, trash cans, a decorative wall, a water monster station, cones, barricades, and build a wooden table for Oktoberfest and Diwali. Maintenance workers Tyler Myers and Mike Cligrow helped install over 780 feet of construction barrier fence as a safety barrier for the Diwali fireworks display.

Page 15 Public Service

## SPECIAL PROJECTS DIVISION October 2025

### **Special Events Labor**



This graph depicts the number of hours the public service department participates and assists with special events and projects throughout the year. In October, crew members helped with Oktoberfest and Diwali.



2025 Oktoberfest

Page 16 Public Service

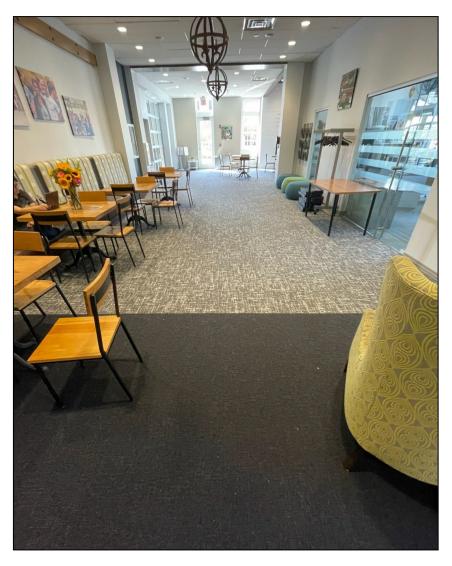
## FACILITIES DIVISION October 2025

### Overview

The city facilities division actively maintains all city-owned buildings and utility structures in a manner consistent with the demonstrated quality and aesthetic of New Albany.

### **Healthy New Albany New Carpet**

New carpet was installed on the 1st floor of the Healthy New Albany building. The original carpet was 10 years old and overdue for replacement. A darker piece of carpet, called a "step off", was added to help collect dirt from shoes before entering the main area. The "step off" carpet is on both the Healthy New Albany and fitness sides. In 2026, the plan is to replace the carpet on the 2nd floor.



1st floor of Healthy New Albany building after new carpet installation

Page 17 Public Service

## UTILITIES DIVISION October 2025

### Overview

The city utilities division actively maintains all city-owned utilities in a consistent manner that demonstrates the quality and aesthetic of New Albany.

### **Biannual Hydrant Flushing**

The division finished flushing 1,455 city hydrants, which was a significant focus of the division's operations. In addition, several hydrants required repairs due to hit-and-run incidents, damaged couplers and broken flanges.

### Vac Truck Usage

The division utilized the vac truck to support critical water infrastructure maintenance. Specifically, the vac truck was used to:

- Empty the 62-water tower holding tank
- Pump out the sanitary sewer tanks at the Morse Road booster station, requiring three disposal trips to the city of Columbus facility
- Perform hydro-excavation to expose a watch valve for the city of Columbus



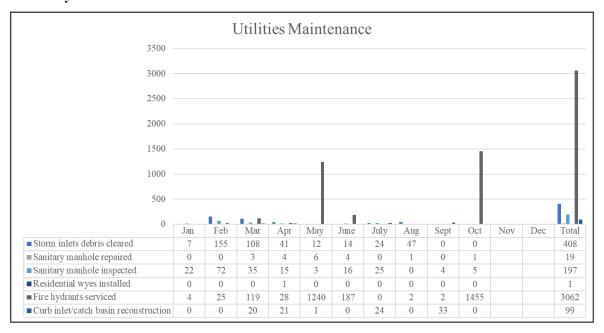


Left: Christian Duane looking at live data from the vac truck Right: Blake Crow looking at the exposed manhole

Page 18 Public Service

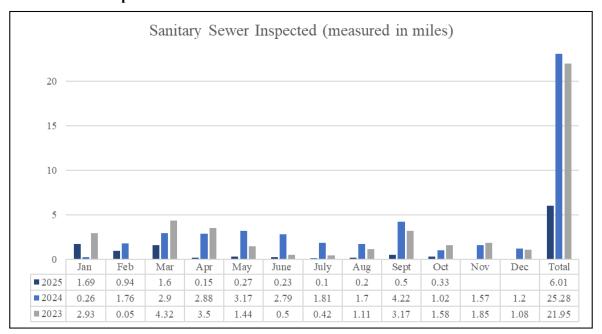
### UTILITIES DIVISION October 2025

### Year-to-Date Utility Maintenance



This graph shows the year-to-date utility maintenance for sanitary sewers, storm sewers, wye installations and fire hydrants. These essential maintenance activities help ensure the city infrastructure operates smoothly, preventing potential disruptions and ensuring the safety and functionality of the water and sewage systems.

### Sanitary Sewer Distance Inspected



This graph shows the distance of sanitary sewers the division has inspected year-to-date. Regular inspections are critical to identifying potential issues early, ensuring the proper function of the city sewer system and preventing costly repairs and disruptions.

Page 19 Public Service

### PARKS AND OPEN SPACE DIVISION October 2025

### Overview

The city parks and open space division actively maintains all city-owned parks, playgrounds and common areas in a manner consistent with the demonstrated quality and aesthetic of New Albany.

### **Pedestrian Bridge Inspections**

The division conducted pedestrian bridge inspections on all 23 bridges throughout the city. A list of repairs are made after taking measurements and carefully inspecting the undersides of each bridge. These annual inspections are crucial for ensuring the safety and structural integrity off public spaces, preventing potential hazards and maintaining a safe environment for pedestrians.



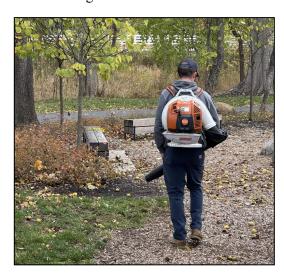


Left: Carl McNeal inspecting pedestrian bridge guardrail Right: Nate Fravel inspecting the bridge underside

### Leaf Clean-up at the Parks

The division completed leaf clean up at Rose Run Park and Taylor Farm Park. Leaves were removed from the pedestrian trails, pedestrian bridges and playground areas to minimize slip hazards during the fall months.





Left and Right: John Burkhart and Nate Fravel cleaning up leaves at the parks

Page 20 Public Service

### RIGHT OF WAY DIVISION October 2025

### Overview

Right of way refers to a portion of city-owned land, varying from a roadway, tree lawns, sidewalks, bike lanes, street trees and street lights. Right of way also functions as a public and private utility corridor. Public storm sewers, sanitary sewers, waterlines and fiber optic lines are located within the right of way. Private utility providers are also permitted to locate within the right of way. The most common private utilities in the right of way are electric, natural gas, telephone, cable and fiber optic.

### **Annual Street Maintenance Program**

The majority of milling and paving for the street program is complete. The remaining punch list items are set to be completed in November around the city.





Left and right: Milling the roadway





Left: During Greensward Road repaving Right: After Greensward Road repaving and striping completed

Page 21 Public Service

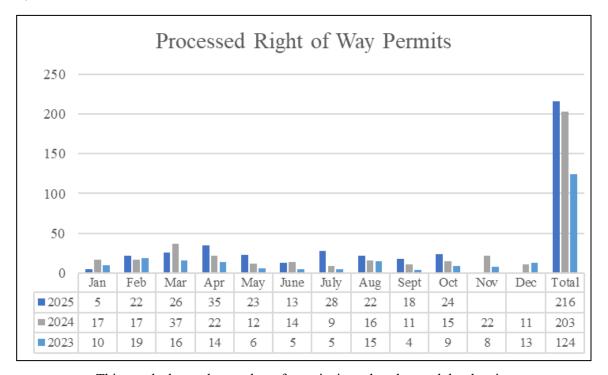
### RIGHT OF WAY DIVISION October 2025

The division actively coordinates with contractors working in the city public infrastructure, to ensure that they stay within the permitted areas, safely pothole crucial city utilities and restore any areas disturbed during construction. With an increasing number of right of way permits, these efforts are vital to maintain the integrity of the city infrastructure and minimize disruptions to residents and businesses. The division ensures compliance with regulations and the successful execution of 24 active permits.

#### **Active Permits**

•	AT&T 31.0-25	(High & Main in Village Center)	•	Columbia Gas 136.0-24	(Alden Woods)
•	AT&T 84.1-24	(Waterston/Lampton Park Area)	•	Spectrum	(Innovation Campus Way W)
•	AT&T 116.0-25	(Fernridge/Turmblebrook Area)	•	Spectrum 158.0-24	(DG/Market Street)
•	AEP 152.0-24	(New Albany Road E)	•	Spectrum 191.0-24	(Smith's Mill Road)
•	Baseline permits	(All over the city)	•	Summit IG 150.0-25	(New Albany Road E)
•	CFN 159.0-25 (Cen	tral College/New Albany Road E)	•	RWH 191.0-25	(5026 Johnstown Road)
•	CFN 170.0-25 (Cen	tral College/New Albany Road E)	•	Verizon 04.0-25	(Walton Pkwy)
•	Columbia Gas 96.0-2	23 (Upper Clarenton)	•	Gas Tap Permits	(All over the city)

### **Right of Way Permits**



This graph shows the number of permits issued each month by the city for utilities planned to be installed within the public right of way.

Page 22 Public Service

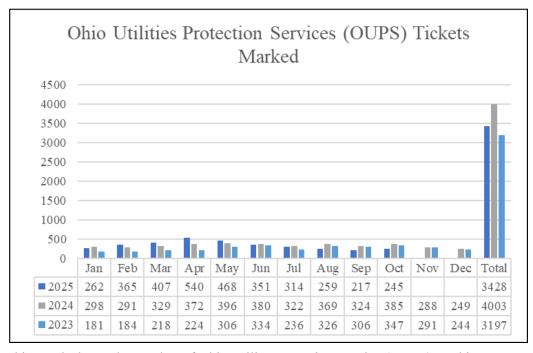
### RIGHT OF WAY DIVISION October 2025

### **Special Hauling Permits**



This graph shows the special hauling permits that are facilitated and issued for the operation of vehicles exceeding the maximum roadway weight, width, height and/or length that are considered 'oversized'.

### **Utility Locating (OUPS)**



This graph shows the number of Ohio Utility Protection Service (OUPS) markings are ticketed each month. Marking these tickets is a critical public safety measure before excavation work begins to ensure utility lines are properly identified to prevent accidental damage and avoid service disruptions.

Page 23 Public Service

### FORESTRY DIVISION October 2025

### Overview

The forestry division manages the health and safety of New Albany trees through tasks such as pruning and removal. Work is planned seasonally according to the biological needs of different tree species. The division is also responsible for the safe operation of chainsaws, commercial wood chippers, the city bucket truck and establishing and maintaining traffic control as needed.

### **Planters Grove Project**

Work began on the Planters Grove stream corridor project. The division spent several days clearing woody debris along the stream and banks. Ash trees and other undesirable species were also removed. In early November, Ahlum & Arbor will remove the large dead cottonwood, as well as other larger dead trees from along the stream corridor.

In addition to their removal work, larger trees that will be retained will be pruned to remove dead branches and improve branching structure. A network of structural support cables will be installed in the large pin oak on the east side of the stream. This will pave way for Ironsite to come in Mid-Late November to remove understory brush and prepare the area for planting. A total of 250 trees and woody shrubs will be installed along the length of the project area.



Gabe Hilts removing a crabapple tree from the stream bank along Planters Grove

Page 24 Public Service

### FORESTRY DIVISION October 2025

### **Structural Pruning**

As leaves begin to fall, the division focuses more heavily on structural pruning. Though the division prunes to improve structure throughout the year, fall/winter are two of the best seasons to perform this work. Once leaves begin to fall, it is much easier to see the tree's overall architecture. This type of pruning often results in "holes" in the canopy where branches have been removed or significantly reduced. However, during this time of the year the "holes" are less noticeable and will get some immediate fill in once spring comes around.





Left: Red arrow indicating a low branch on the main trunk and the yellow arrows indicating co-dominant branches that are too large and competing with the upper canopy (yellow circle)

Right: Red arrow indicating where the low branch was removed, the yellow arrow indicating reduction cuts made on one of the co-dominant leaders and allows light to get to the upper canopy so that it continues to develop (yellow circle)

#### **Clearance Pruning**

When pruning for clearance, whether from a roadway, signage, leisure trail, building, etc., the division also directional prunes. The two go hand in hand. Rather than simply prune a branch back to a stub, or arbitrary point to achieve the clearance goals, the division prunes back to other branches that are already growing in the direction wanted. This allows for a more natural appearance and reduces future pruning doses (number of branches removed at one time) needed to maintain the desired clearance.

Page 25 Public Service

### FORESTRY DIVISION October 2025

### Clearance Pruning continued...





Left: Lacebark elms encroaching on residence along Keswick Woods
Right: Lacebark elms after clearance pruning and directionally pruning to encourage growth up and above the roofline

#### More than a Street Tree

Throughout the year, the division often runs into slight hiccups when completing work and is reminded that the city's trees are also home to some 'residents'. It is quite common for the division to skip over individual trees due to bird nests. This month, it was squirrels. Fall/Winter is generally ideal to remove squirrel nests, as it's rare to have juveniles in the nest at this time, but that's not always how things work out. After a quick trip to the Ohio Wildlife Center, work continued as planned.





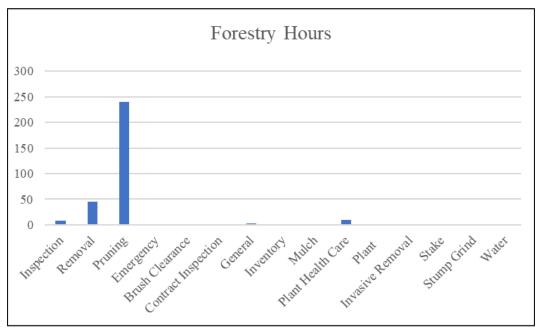
Left: Mourning doves nesting in a redwood tree along Lewis Link and after stopping back to the tree three times, they finally left and the street was completed

Right: Squirrels recovered after a nest was removed and taken to the Ohio Wildlife Center to be raised and later released

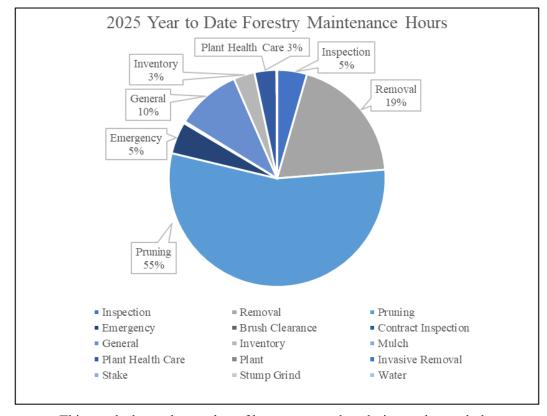
Page 26 Public Service

### FORESTRY DIVISION October 2025

### **Forestry Hours**



This graph shows the number of hours the division spent on each respective category. Tracking these hours helps ensure that resources are effectively allocated to key tasks, enabling the division to prioritize essential tree care, removal and maintenance throughout the city.



This graph shows the number of hours year-to-date during each month the division spent on each respective category.

Page 27 Public Service

### FLEET DIVISION October 2025

#### Overview

The city fleet division actively maintains all city-owned vehicles and equipment in a manner consistent with the demonstrated quality and aesthetic of New Albany.

#### Fleet Maintenance

During October, the division concentrated heavily on leaf machine repairs and keeping both the leaf units and support trucks operational. In parallel, the division continued preparing snow fleet for the upcoming winter season. This includes mounting all snow equipment and performing an annual calibration process.

Each year, once the plows and spreaders are installed, the division calibrates every truck using a precision scale system and enter the data into the onboard snow controller. These calibrations ensure accurate salt and brine application, which is critical for both roadway safety and cost-efficient material usage throughout the winter.

Ahead of calibration, every plow truck goes through a detailed inspection and rebuild process. Trucks are stripped down, cleaned, de-rusted, repaired and reassembled with worn parts replaced. Depending on the condition of the truck, this process can take up to 120 labor hours per vehicle, with two mechanics assigned to each unit. The calibration step is essentially the final quality-control measure before the truck is considered fully ready for snow operations.



Fleet servicing the leaf machine

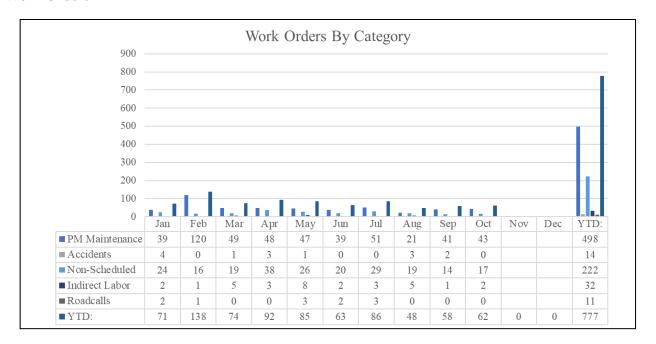


Fleet inspecting truck 125 in preparation of snow season

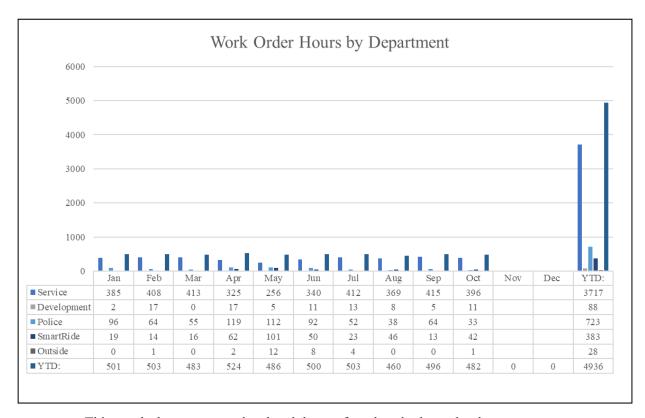
Page 28 Public Service

## FLEET DIVISION October 2025

#### Fleet Work Orders



This graph shows the work orders year-to-date broken down by each category.

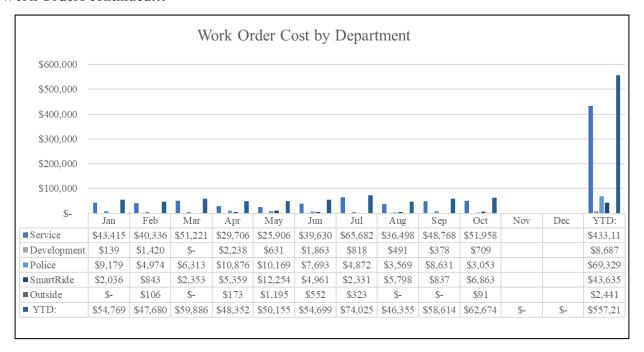


This graph shows year-to-date breakdown of work order hours by department.

Page 29 Public Service

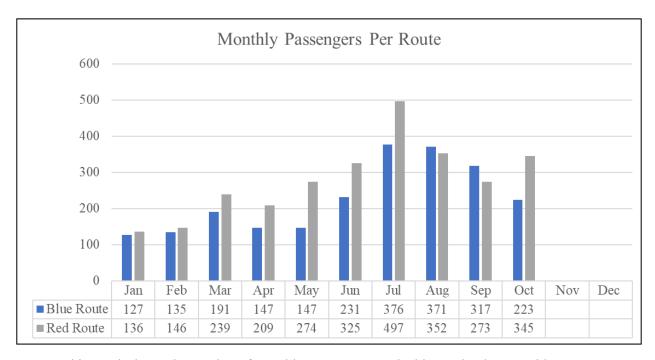
### FLEET DIVISION October 2025

### Fleet Work Orders continued...



This graph shows the year-to-date breakdown of work order costs by department.

### New Albany SmartRide

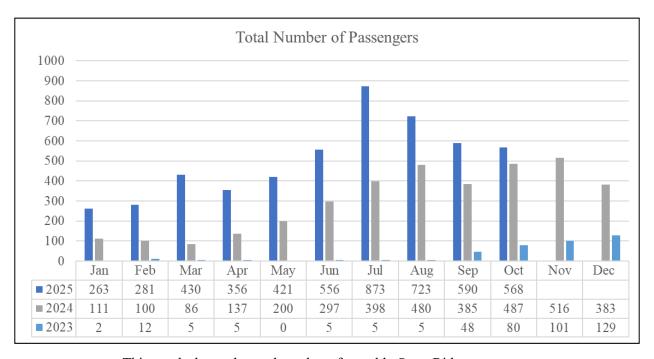


This graph shows the number of monthly passengers on the blue and red SmartRide routes.

Page 30 Public Service

## FLEET DIVISION October 2025

### New Albany SmartRide continued...



This graph shows the total number of monthly SmartRide passengers.